

Graham County Health Department  
Community Assessment Project

# Graham County

# Voices of the Community

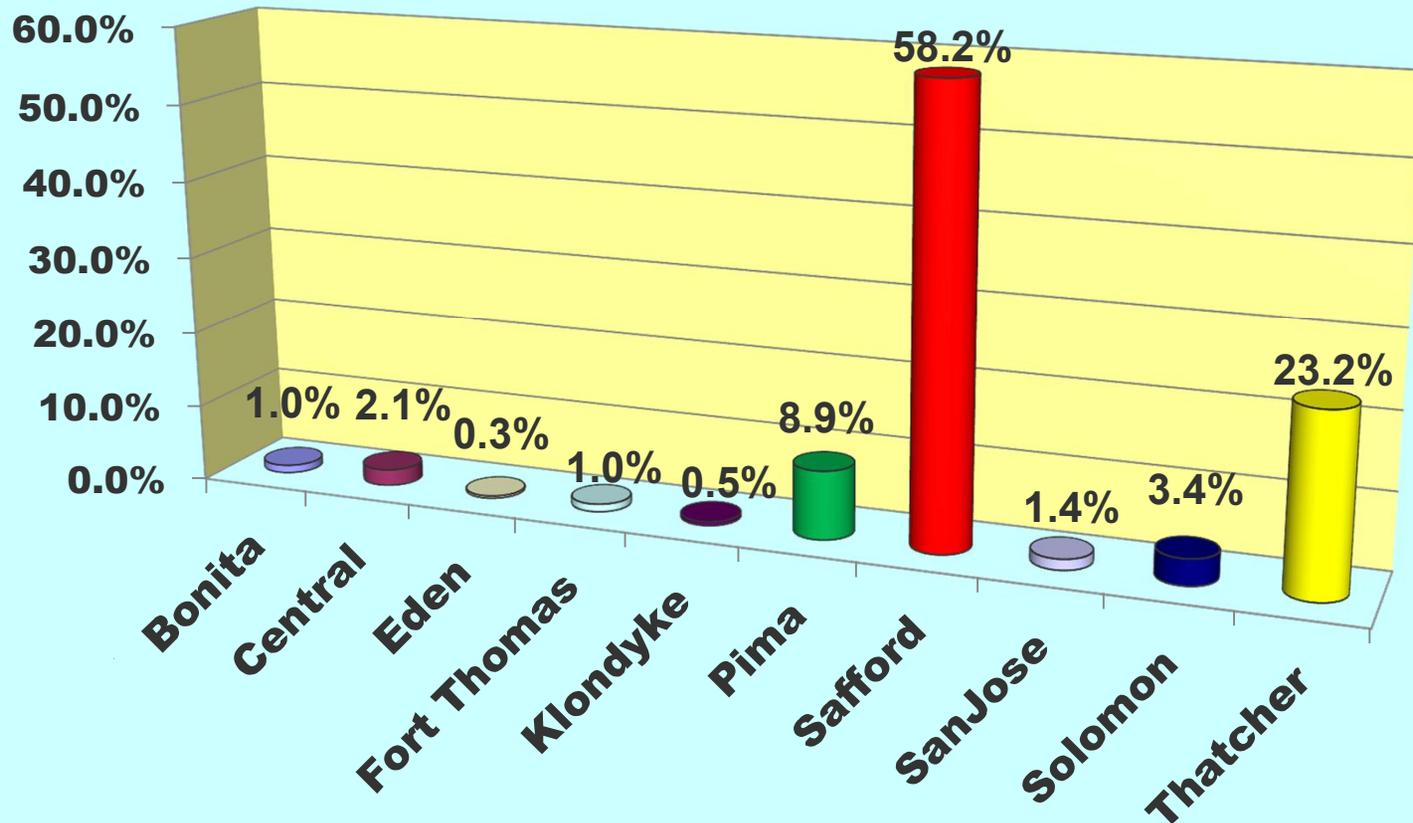
# Survey Results

# Fall 2012

Q - 1

## Graham Co. area of participation

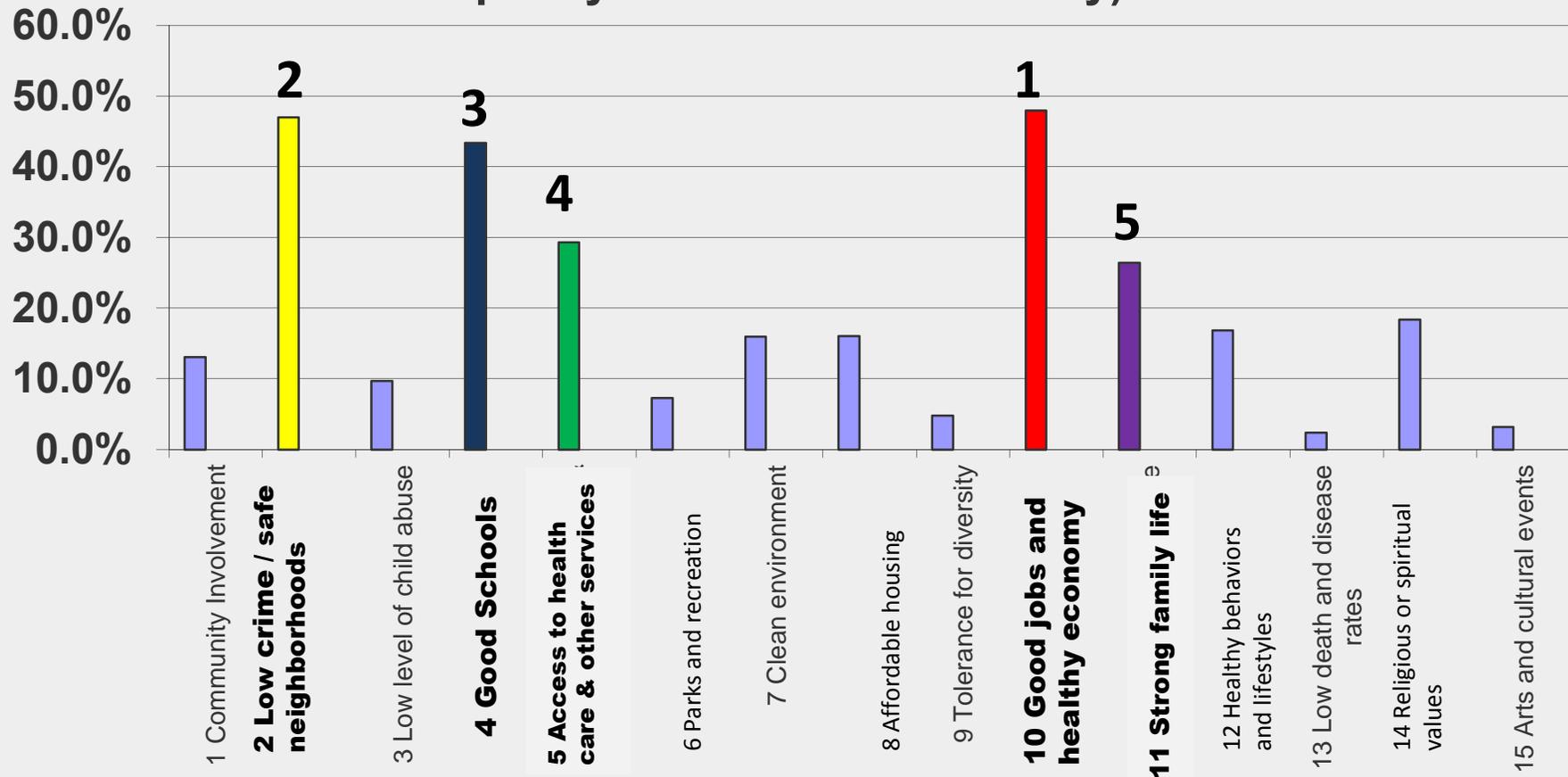
Please tell us what community you live in. In this survey, “community” refers to the town, city, or area that you live in Graham County. :



Q - 2

## Factors that define a healthy community

In the following list, what do you think are the **THREE** most important factors that define a “Healthy Community” (those factors that most affect the quality of life in a community)?



**Q - 2**

## **Additional identified factors for a healthy community**

“ Drain standing water – mosquitos

“ Food banks

“ Community aesthetics AND keep COLA low (taxes)

“ Better customer service from ALL the city/county offices.

“ NO religious prejudice. Hiring Mormons for the best jobs while the rest stay in low paying jobs or aren't hired at all.

“ All of the above need improving

“ I'd have to say #11, strong family life belongs up there in the top two.

“ Good hospital - we don't have one

“ Need more then 3 all of these are important

“ Access to transportation to get to health specialists, etc. in Phoenix or Tucson.

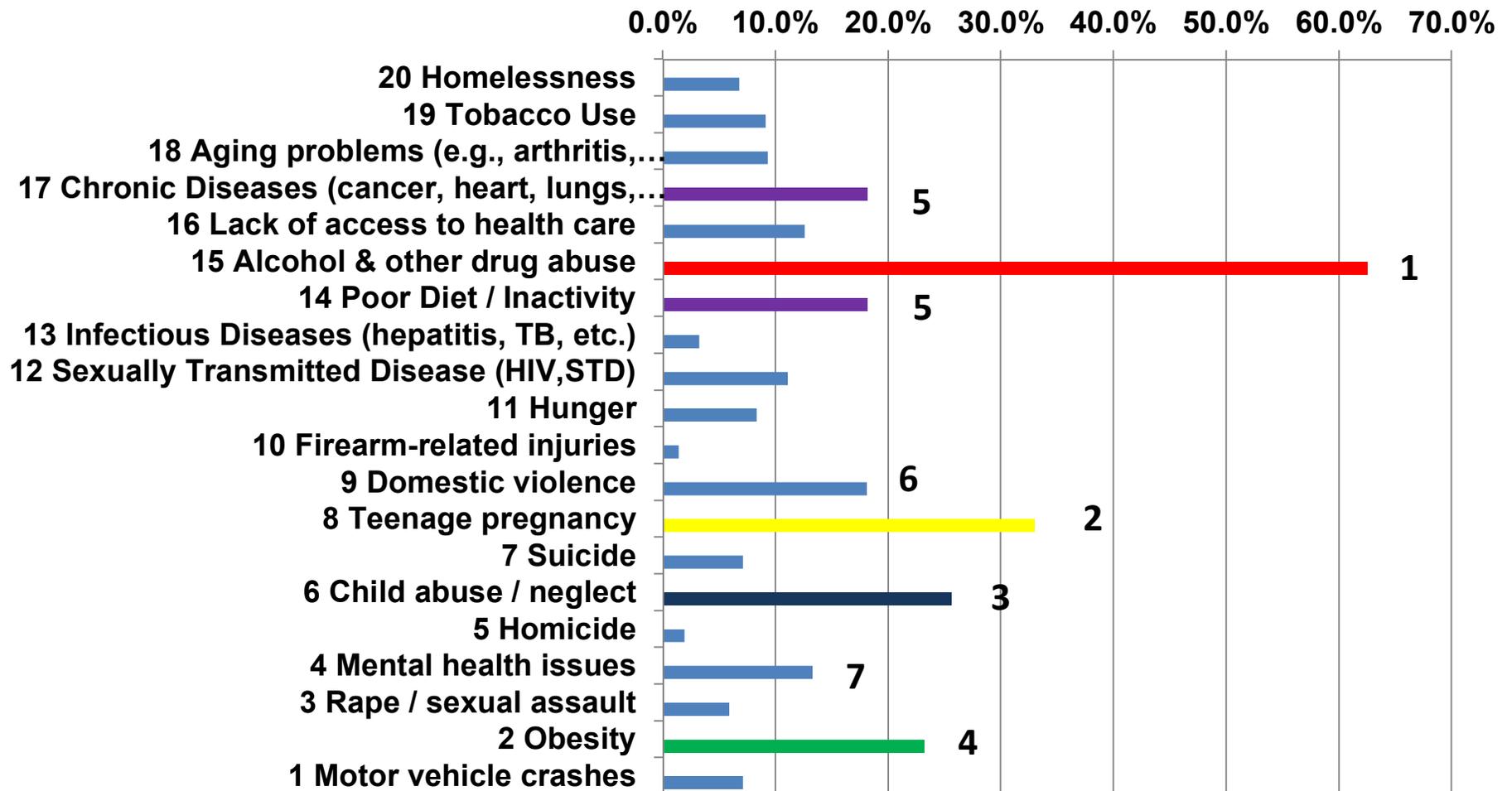
“ NOTHING IN THIS TOWN FOR KIDS 9-17 AGE TO DO. HIGH DRUG USE IN THIS COUNTY. HIGH PREGNANCY RATE IN THIS COUNTY

“ A full time, vibrant library

**Q - 3**

## Important Health Concerns

In the following list, what do you think are the **THREE** most important “health concerns” in your community? (Those concerns that have the greatest impact on overall community health.)



**Q – 3**

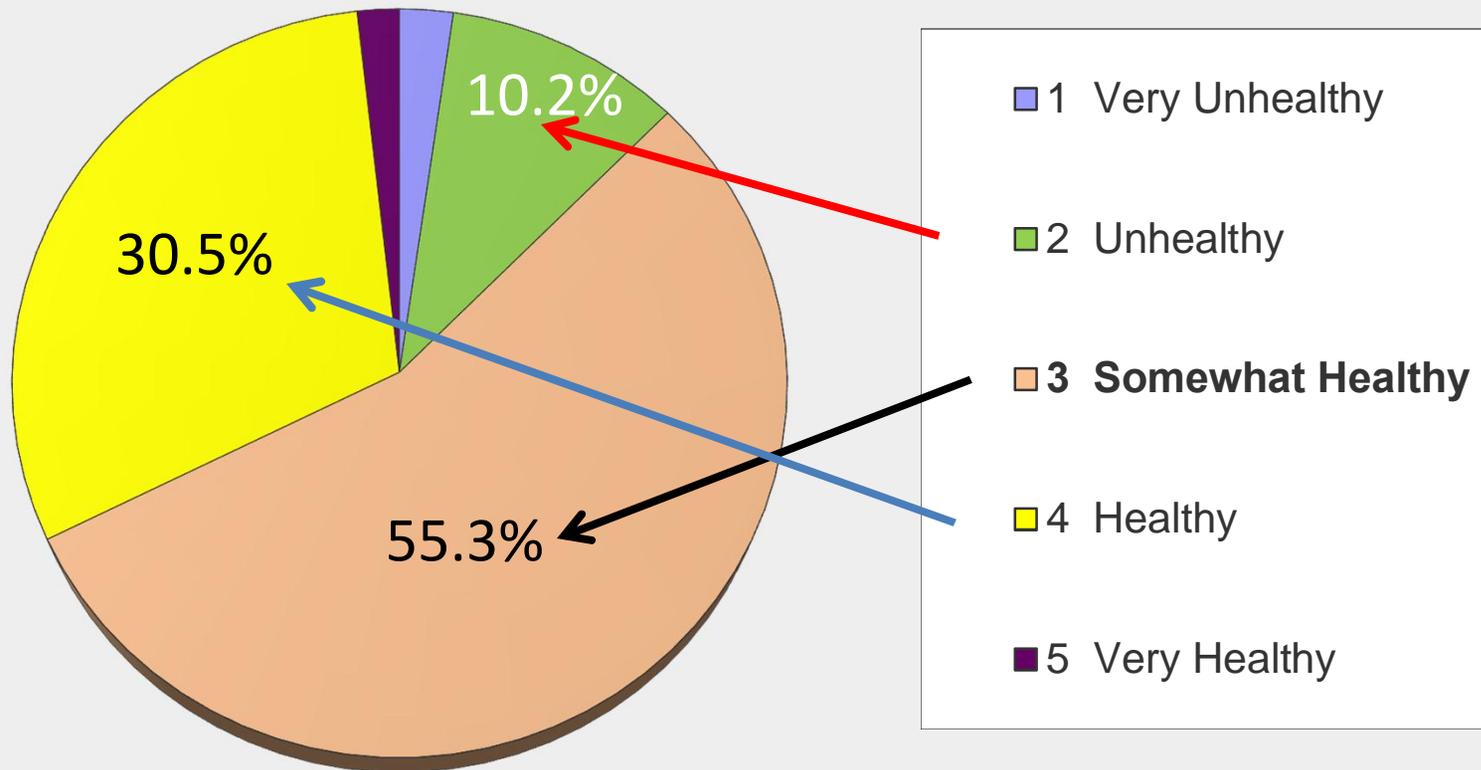
## Important Health Concerns Comments

- “ Cost of living
- “ Lack of quality healthcare
- “ Want access to organic food including non homogenized milk
- “ Flu outbreaks
- “ Lack of emergency services both medical and law enforcement
- “ Lack of public transportation
- “ Too much pesticide “Round-up” use
- “ Litter and unmaintained yards
- “ Affordable food cost
- “ No activities for unsupervised children
- “ Unmonitored sex offenders
- “ Lack of mental health services
- “ Unusually high cancer rate
- “ Lack of public parks and recreation
- “ Need affordable gym/exercise facility that is open to accommodate all work schedules
- “ AHCCCS patients health care abuse
- “ Stray cats and dogs
- “ Unlicensed children driving all types of motor vehicles
- “ Land use conflicts between agriculture and residential encroachment

Q - 4

## Healthy Community Rating

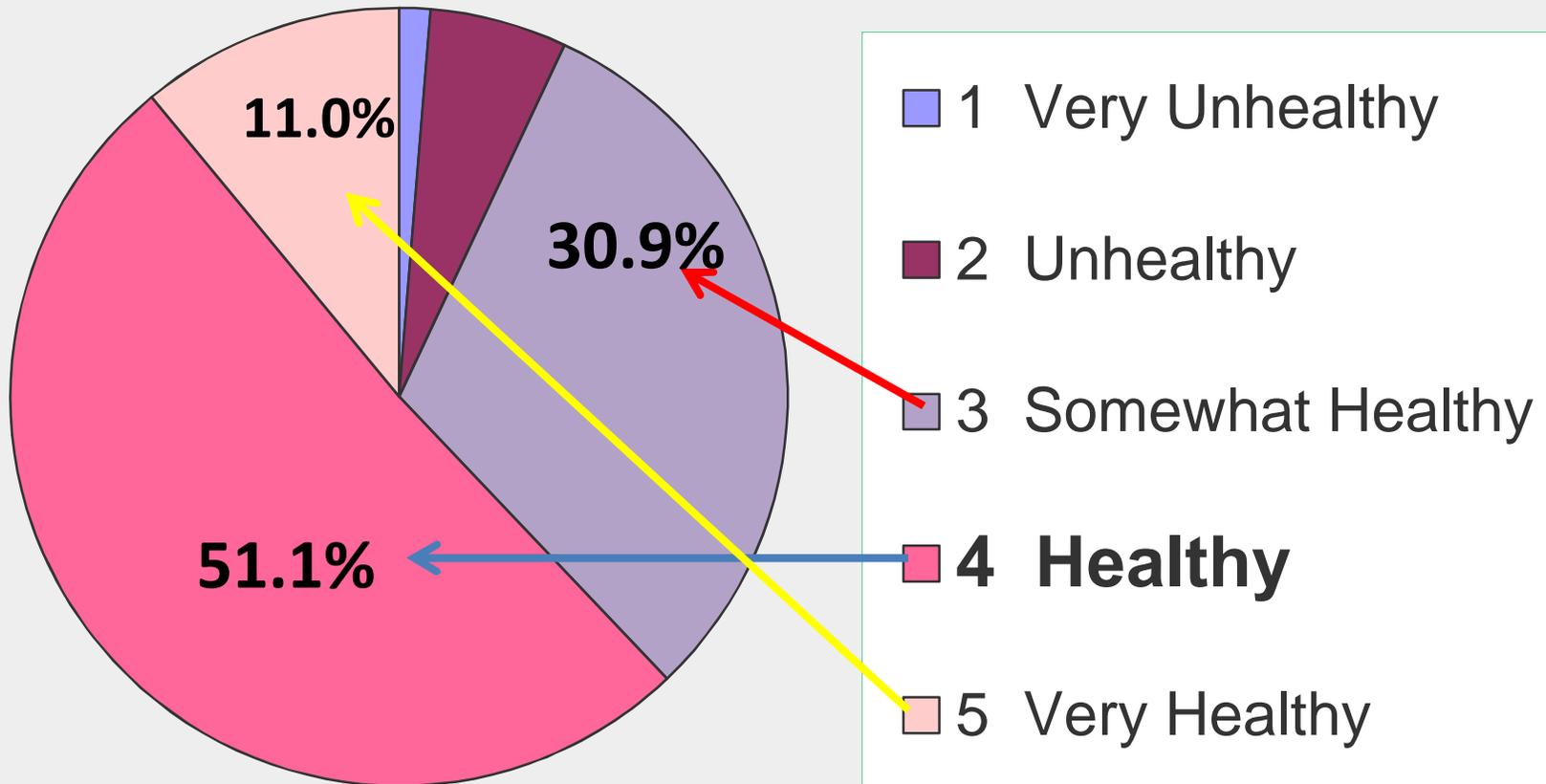
How would you rate your community as a healthy community to live in?



Q - 5

# Personal Health Rating

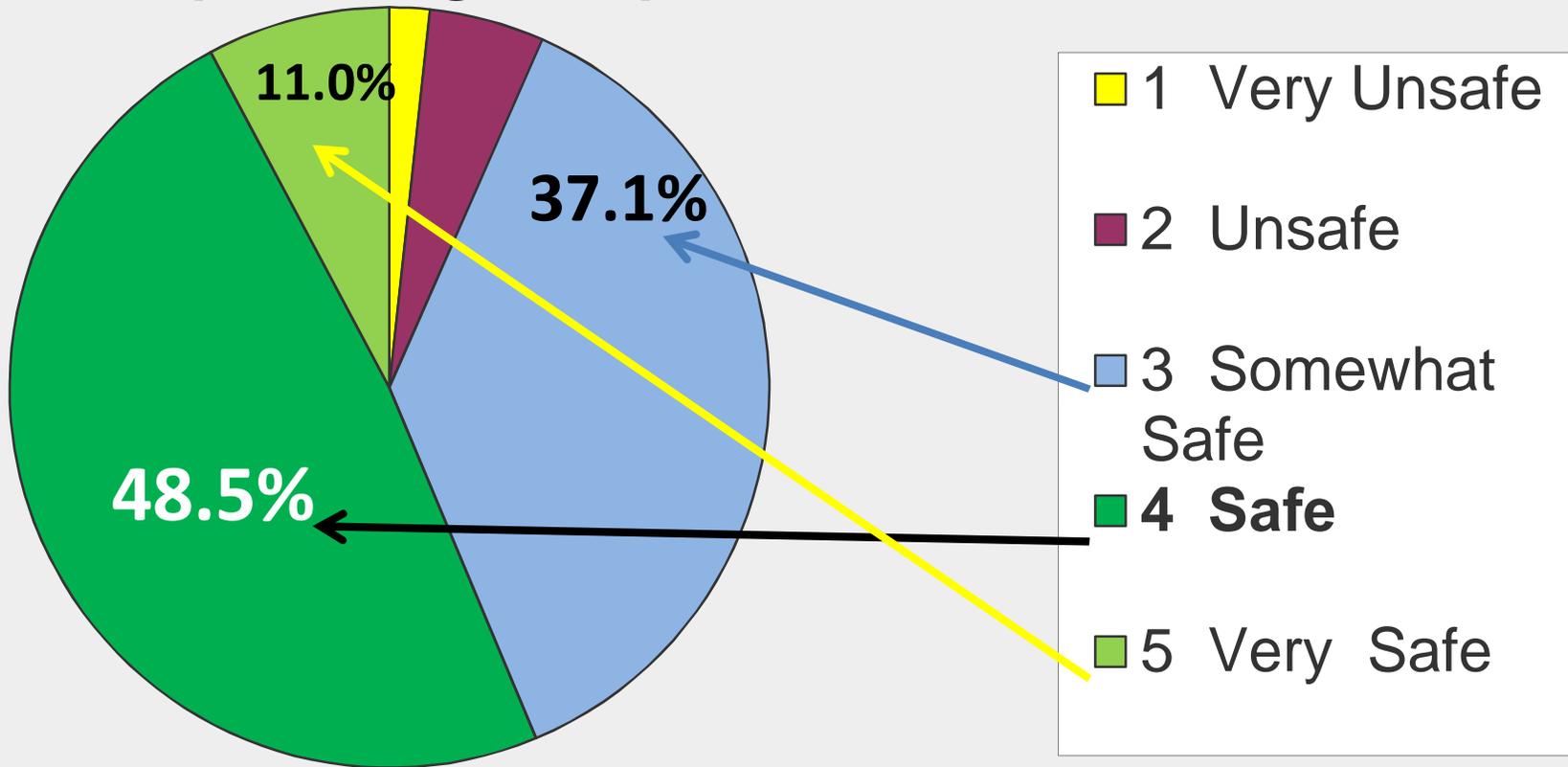
How would you rate your personal health?



Q - 6

# Community Safety Rating

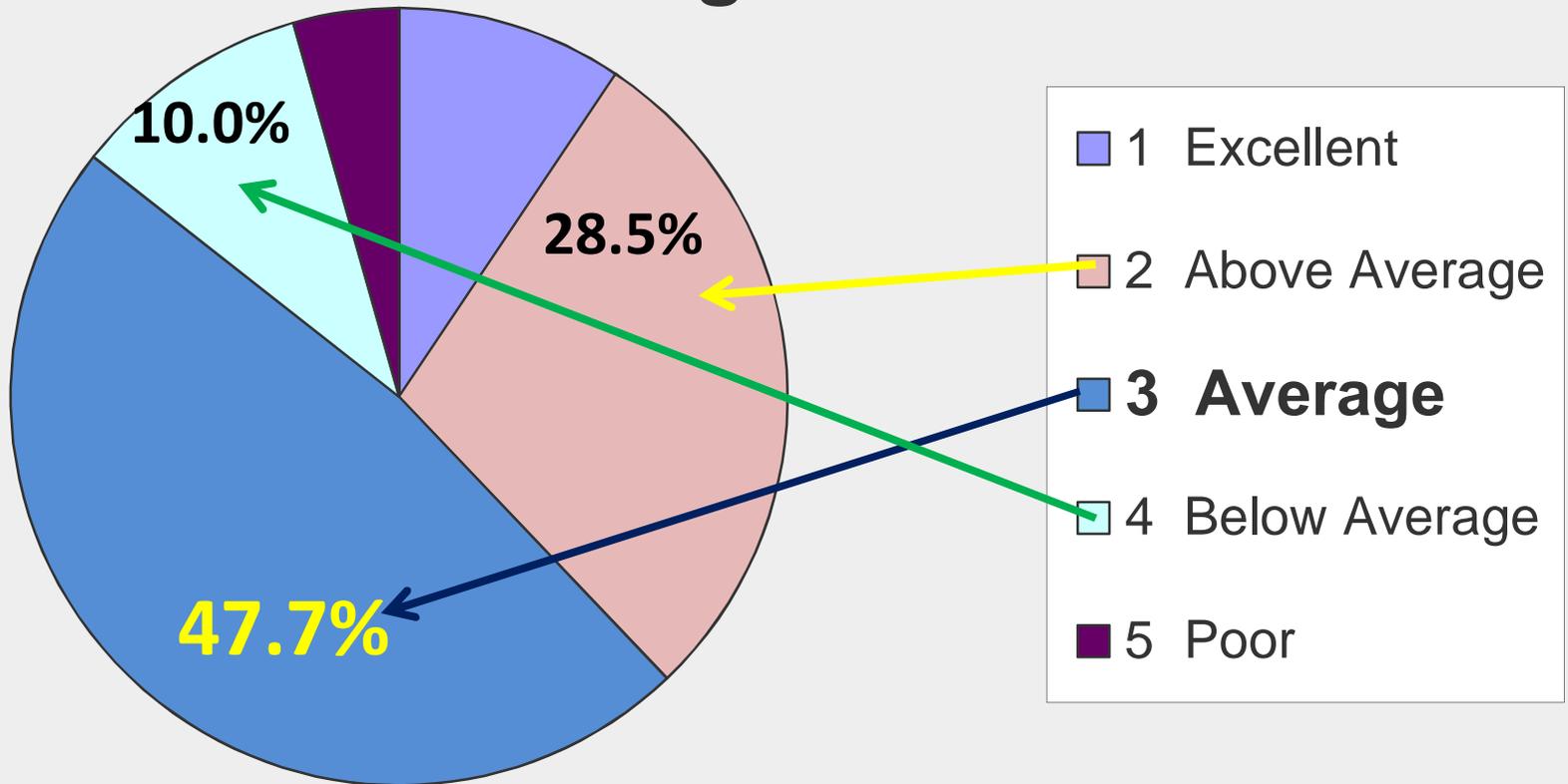
How would you rate your community as a safe place to grow up or to raise children?



Q - 7

## Good Place to Retire Rating

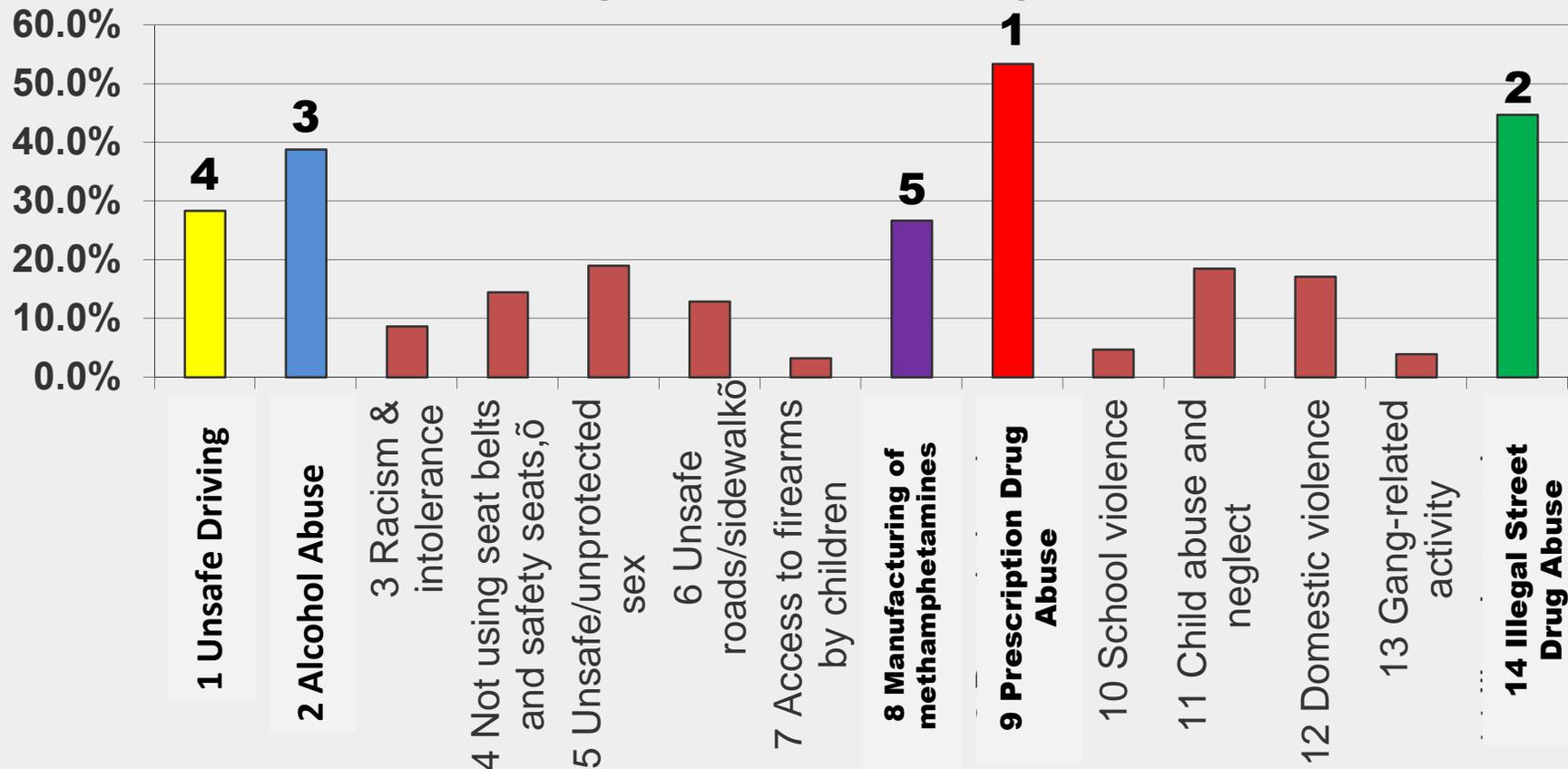
Is your community a good place to retire or grow old?



Q - 8

# Serious Safety Problems

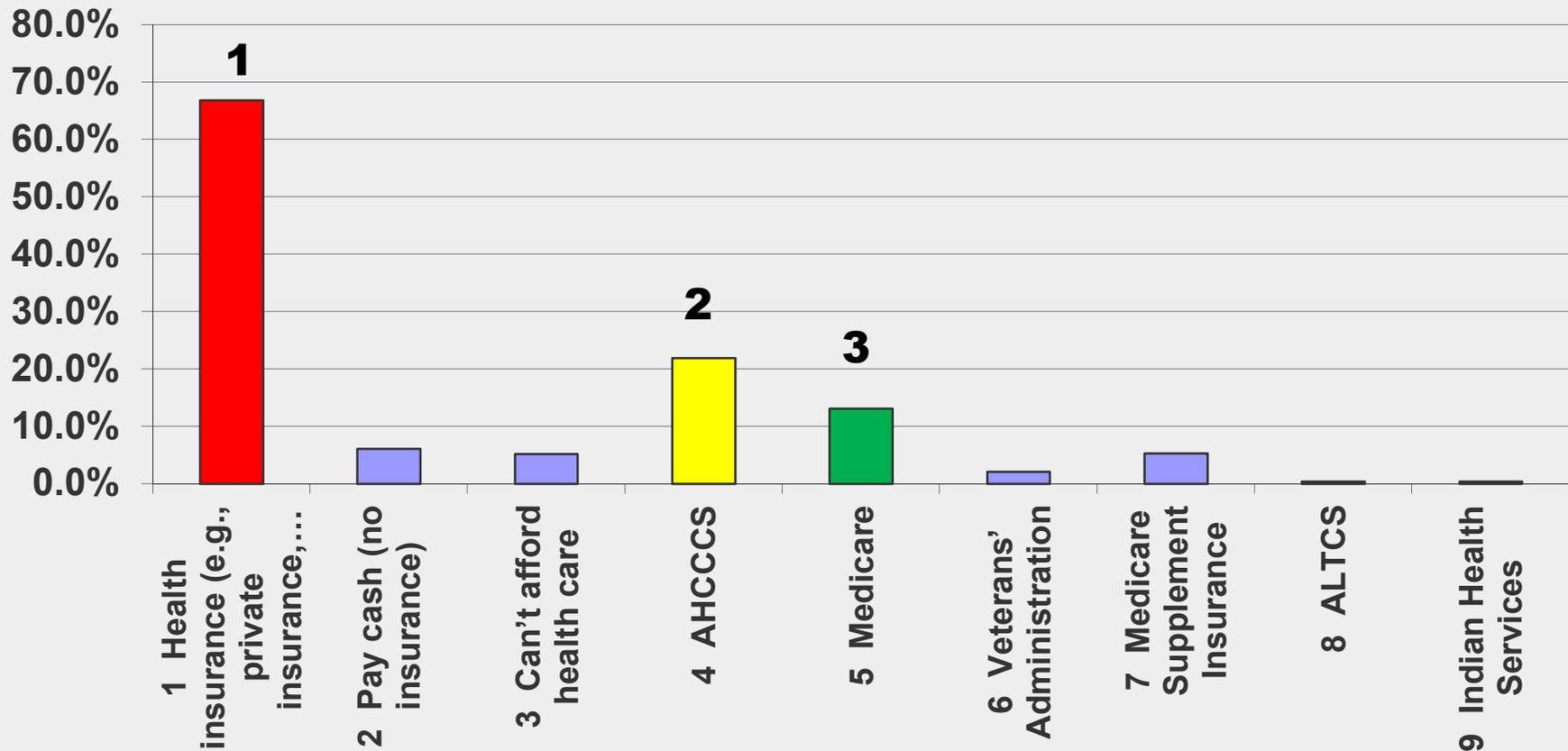
In the following list, what do you think are the three most serious safety problems for people in your community?



Q - 9

# Who pays insurance costs?

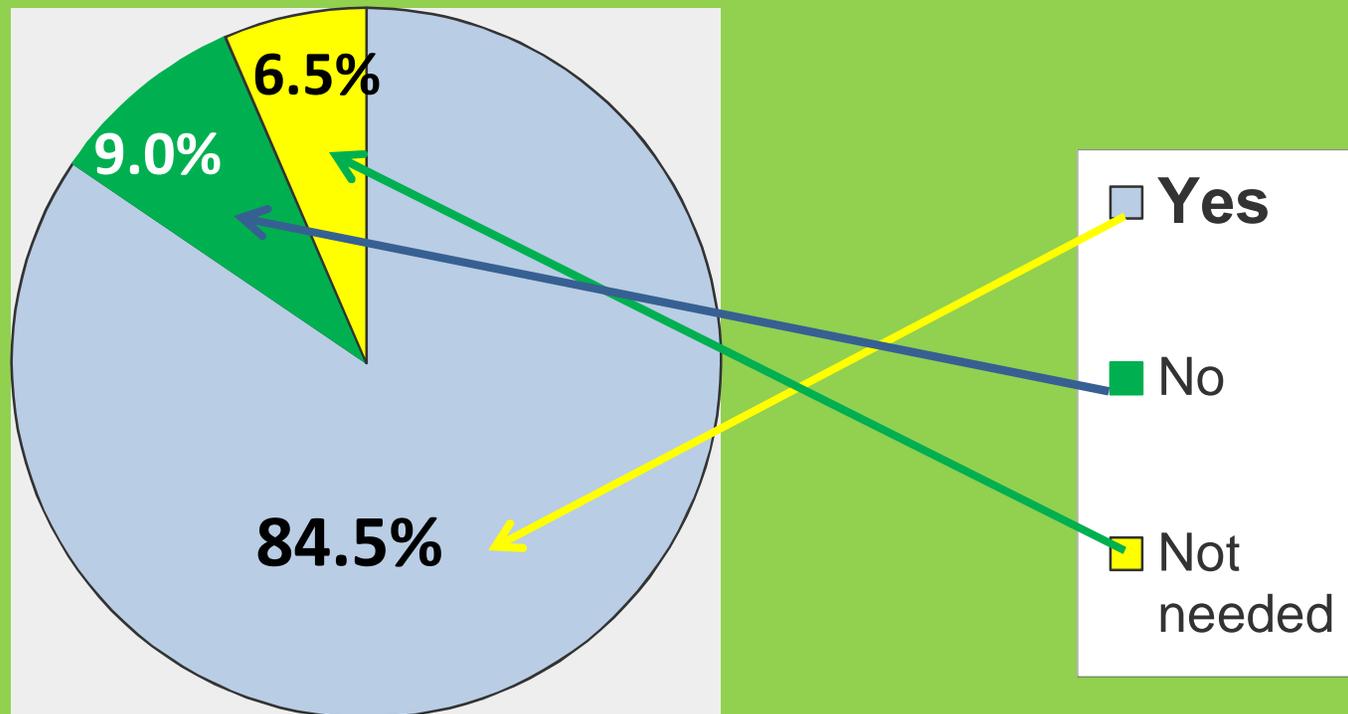
How is your health care paid for? (i.e. Hospital visits, doctor appointments, prescription medication, dentists, etc.)



Q -10

# Attaining needed health care

Within the past year, were you able to get needed healthcare?



Q -10

## Attaining needed health care, NO response comments

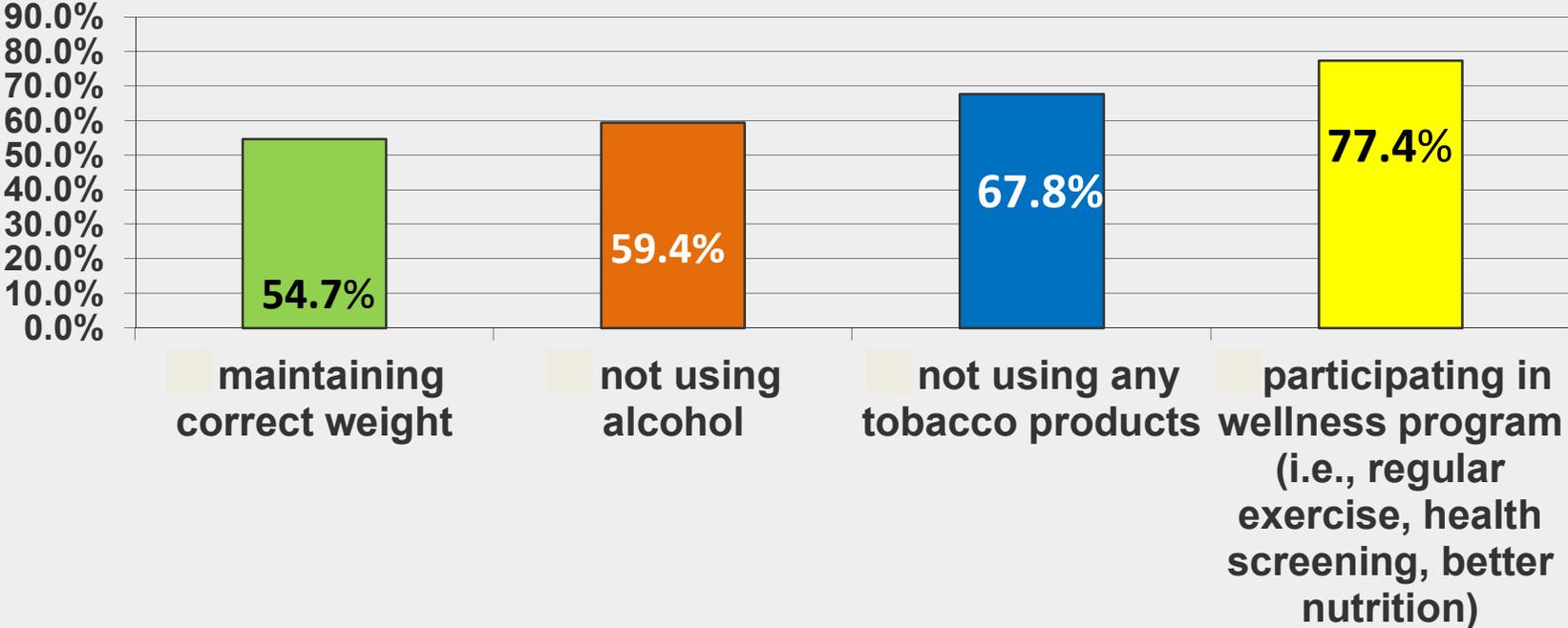
- “ Drs. not taking new patients
- “ No insurance (can't afford or do not qualify)
- “ Travel to see specialists
- “ Haven't needed to see a doctor

- “ Healthcare too expensive
- “ Local VA Clinic understaffed
- “ Hospital services not adequate
- “ Make too much \$\$ to qualify for AHCCCS
- “ Cannot get an appointment when needed

**Q -11**

# Discounts on Health Insurance for healthy habits

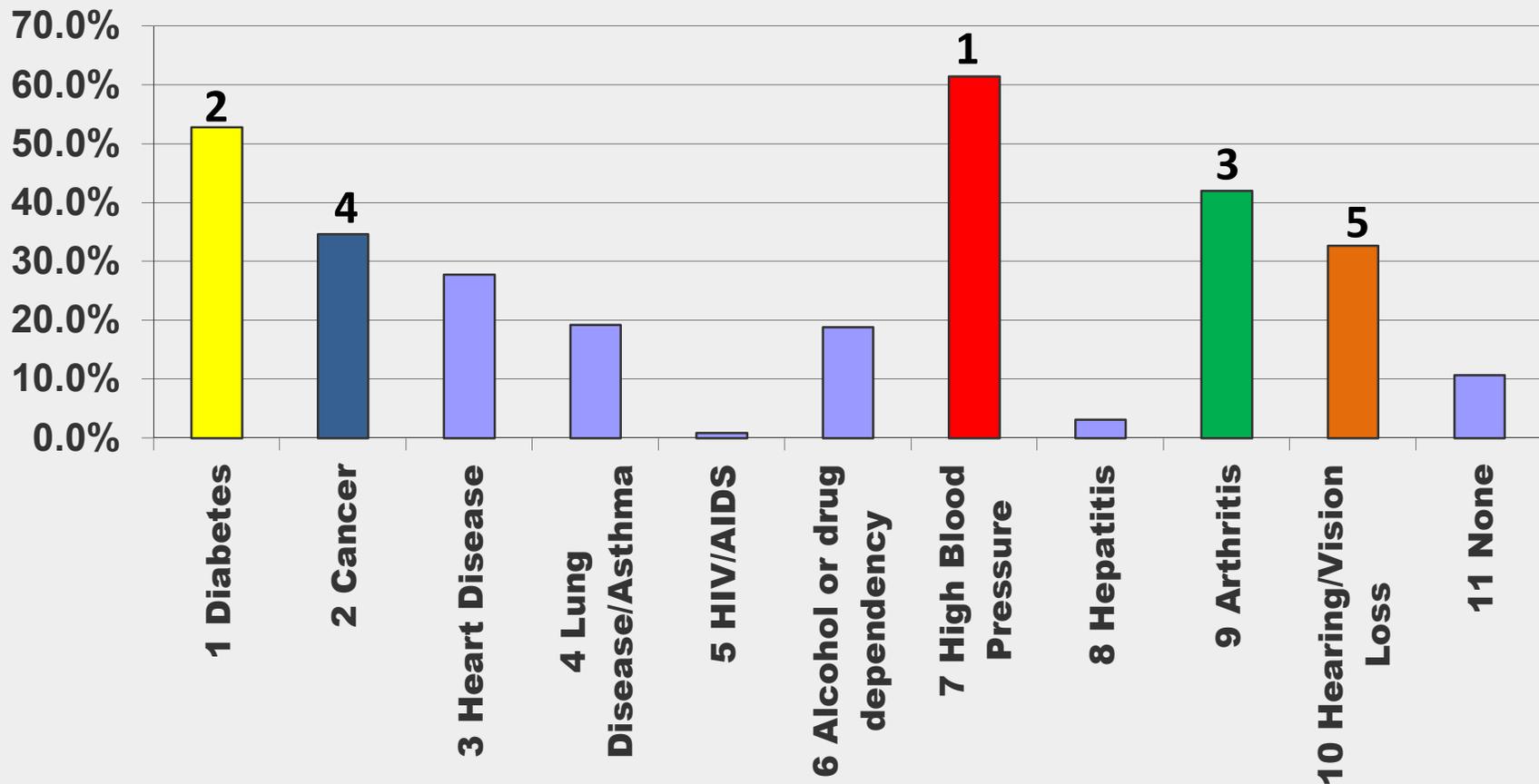
I would be in favor of Health Insurance companies giving discounts for practicing better health habits, including the following:



Q - 12

# Chronic Illness reported

Have you or any one in your immediate family ("immediate family" meaning brothers, sisters, parents, grandparents) been living with any of the following chronic illnesses?



**Q - 12**

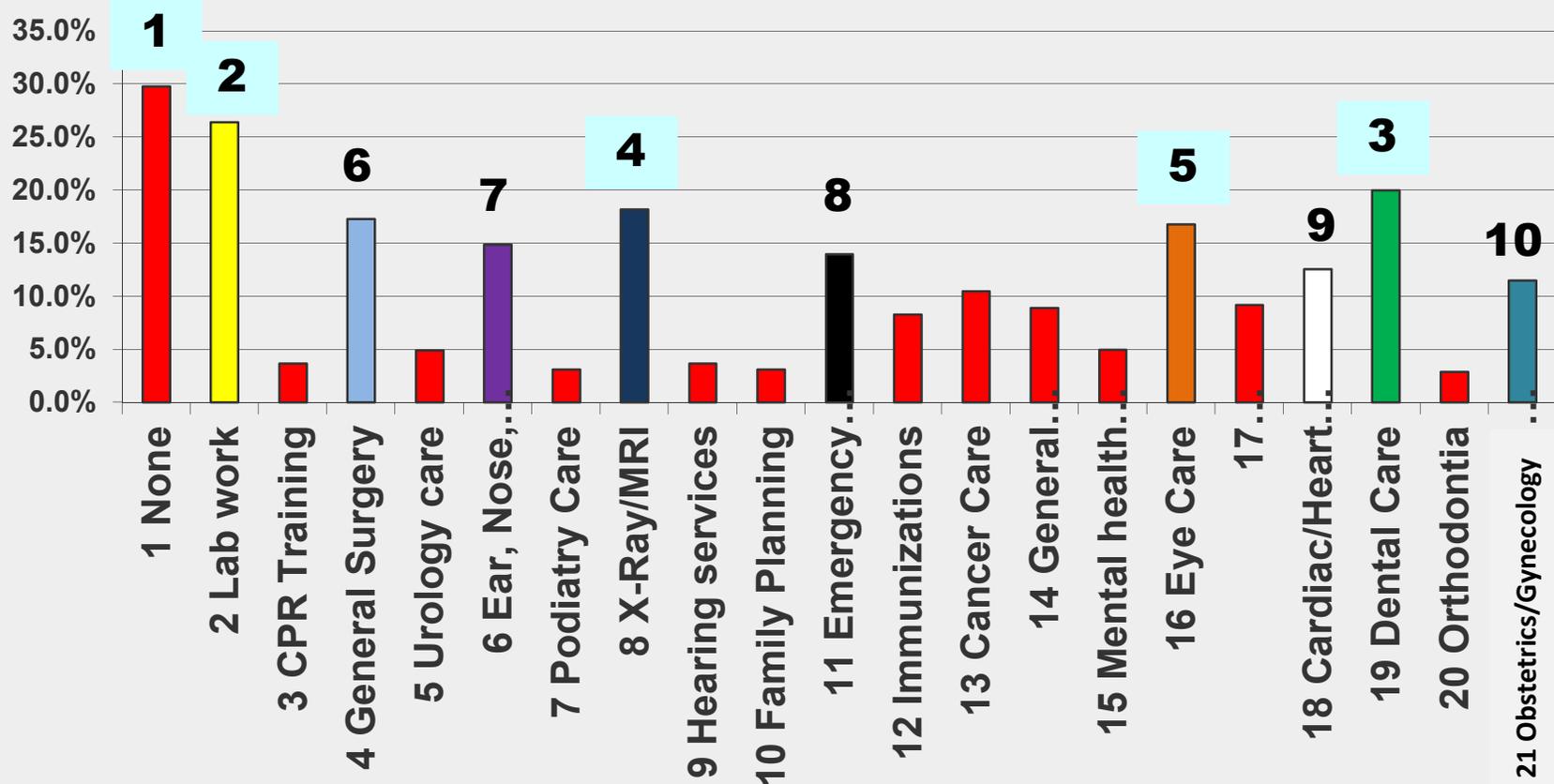
## Chronic Illness reported not listed

- ” Chronic pain
- ” Asthma
- ” Alzheimer's/ Dementia
- ” Crohn's Disease
- ” Thyroid issues
- ” Kidney disease
- ” Parkinson's Disease
- ” Fibromyalgia
- ” Scoliosis
- ” Lupus
- ” Renal Disease
- ” Grand Mal Seizures
- ” Allergies
- ” Depression
- ” Valley Fever
- ” Bulimia/Anorexia
- ” Hypoglycemia
- ” High Cholesterol
- ” Congenital Heart Defect
- ” Addison's disease

Q - 13

# Health Service received outside of Graham County

Within the past year, what type of health services did you or your family members receive outside Graham County?



**Q - 13**

## **Additional Health Service received outside of Graham County**

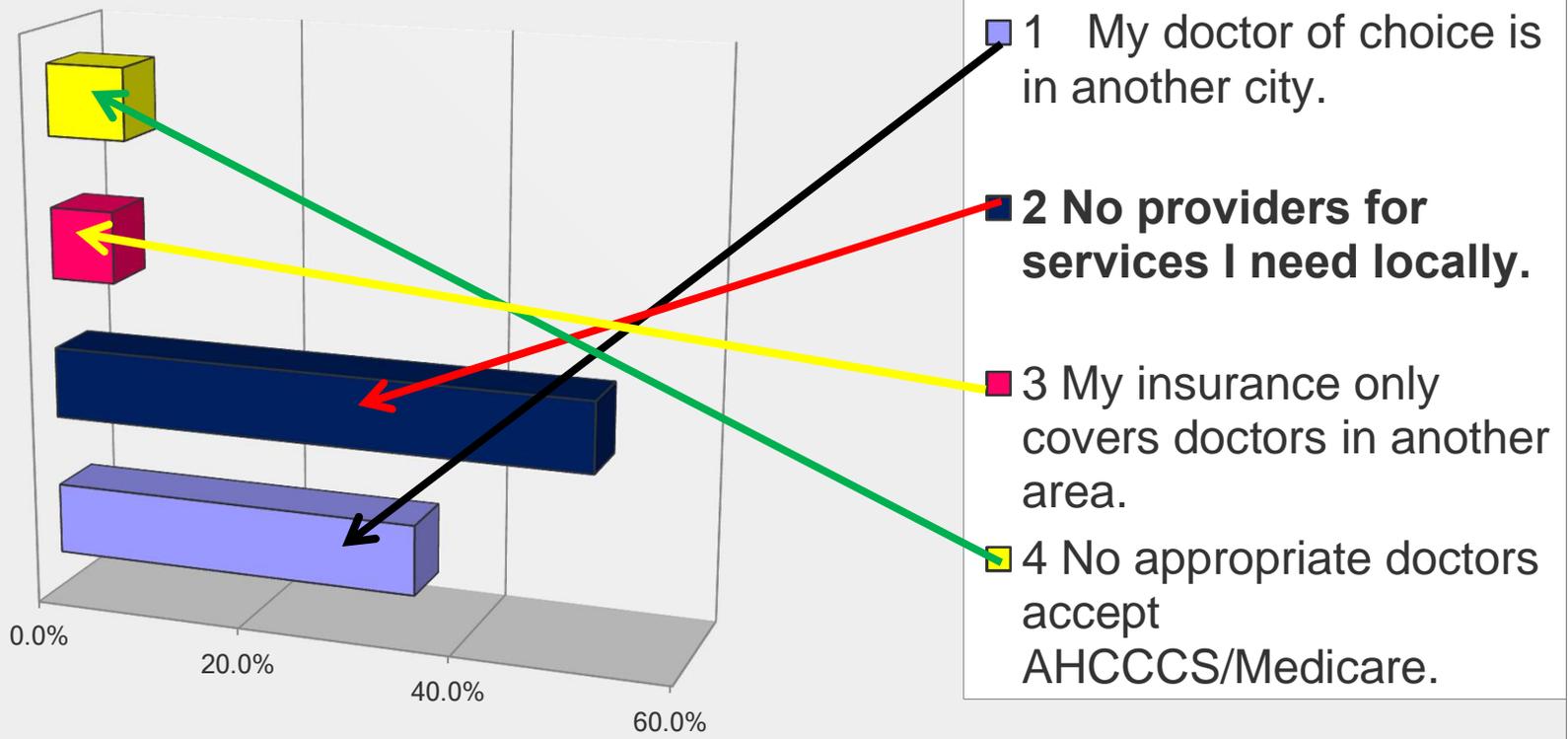
- ” Dermatologist**
- ” Pain management clinic**
- ” Substance abuse treatment**
- ” Endocrinologist**
- ” Rheumatoid Arthritis**
- ” Gastroenterology**
- ” Pulmonologist**
- ” Premature birth care**
- ” Allergist**

- ” Rheumatologist**
- ” Asthma Specialist**
- ” Physical Therapy**
- ” Neurologist**
- ” Pediatrician**
- ” Burn Care**
- ” Infectious Disease Specialist**
- ” Diabetes (homeopathic and allopathic treatment)**

Q - 14

# Why residents received health care somewhere else

If you received health care outside Graham County, select one number that best matches why:



**Q - 14**

## Why residents received health care somewhere else – “Other” responses

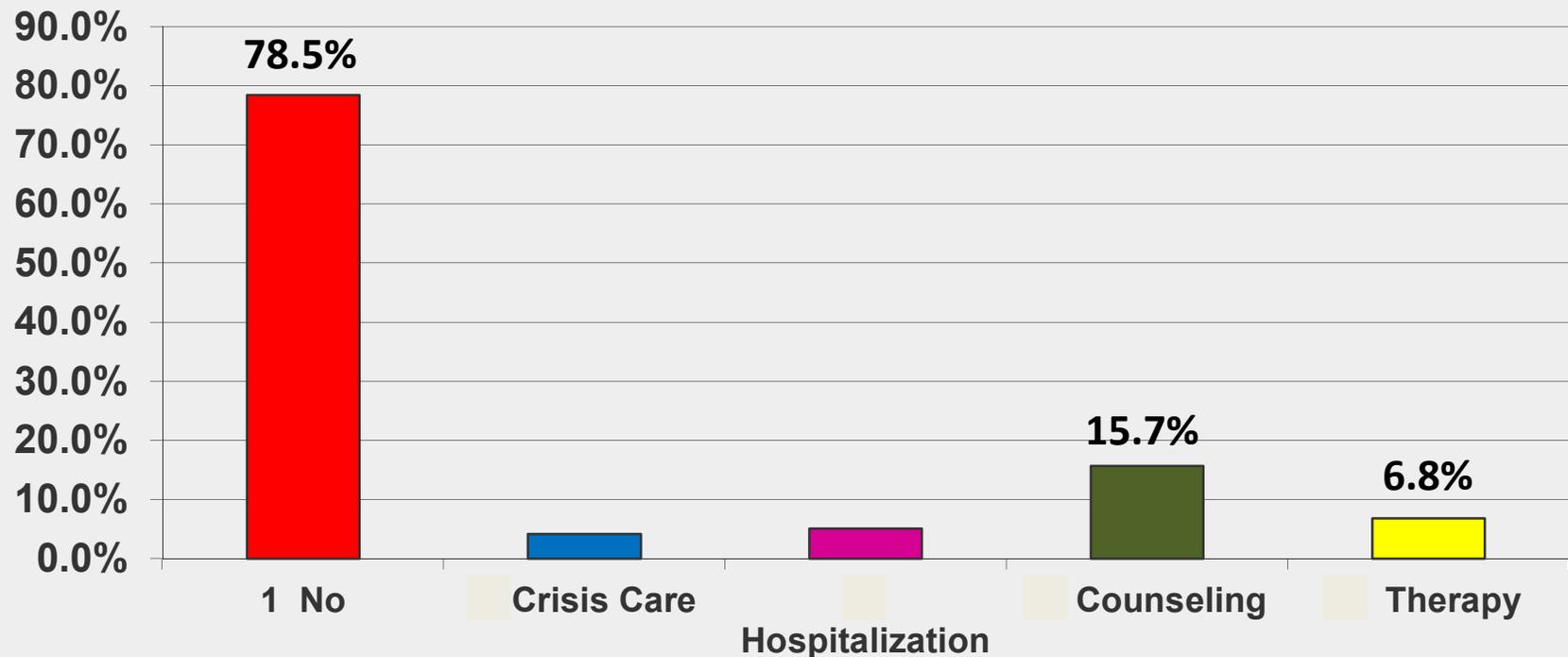
- ” No Pediatric/Children’s Hospital Services
- ” Specialty/Referral to Tucson/Phoenix physicians
- ” Hospital unable to provide needed care
- ” Early Labor/delivery
- ” Healthcare less expensive out of Graham Co. for self pay

- ” Second Opinion
- ” Dermatology care
- ” Mental health care
- ” Long wait time for a scheduled appointment
- ” No Detox or Rehabilitation services
- ” PUFF (SEABHS Benson)

**Q - 15**

# Mental Health Services

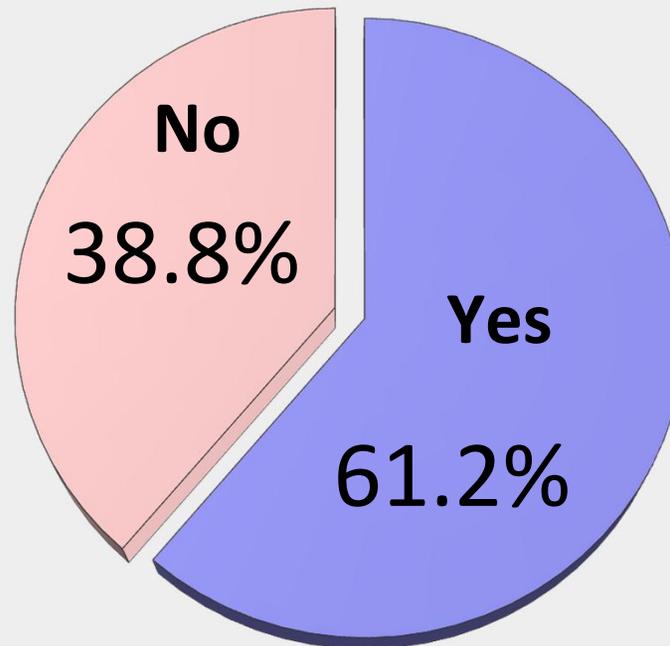
Have you or anyone in your immediate family needed mental health services within the past year?



**Q - 16**

## **Availability of Mental Health Services**

**If you needed mental health services,  
were you able to get these services in  
your community?**



**Q - 16**

## **Availability of Mental Health Services – “No” - response comments**

“ No drug rehabilitation facilities

“ No psychiatrist for prescription for medication

“ No mental health hospital for short or long term care

“ Needed in-patient treatment facility

“ No insurance

“ Insurance does not cover

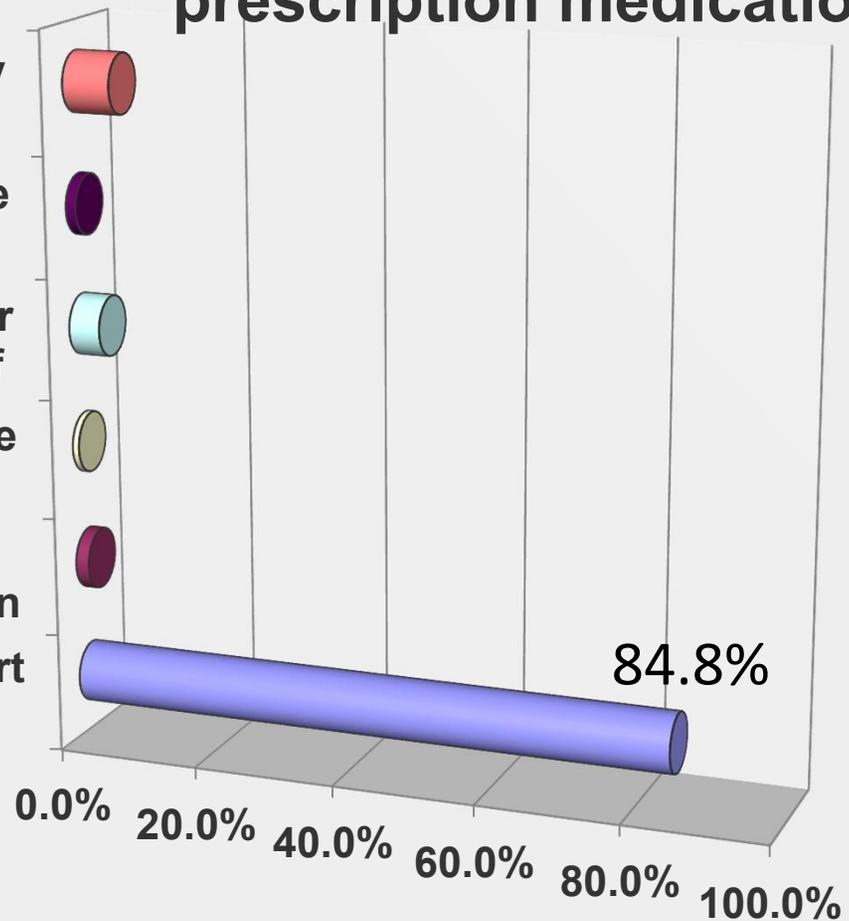
“ Medicare will not cover

**Q - 17**

# Prescription Medication

**How do you pay for prescription medications?**

- Not applicable, I am not taking any prescription medications
- I can't afford the cost so I don't take prescription medications
- I don't have insurance, I pay for prescription medications myself
- I don't have insurance, I do not fill the prescription
- I don't have insurance, I take prescription medications less often
- I have insurance that covers all or part of prescription medications



Q - 17

## Prescription Medication – “Other” responses

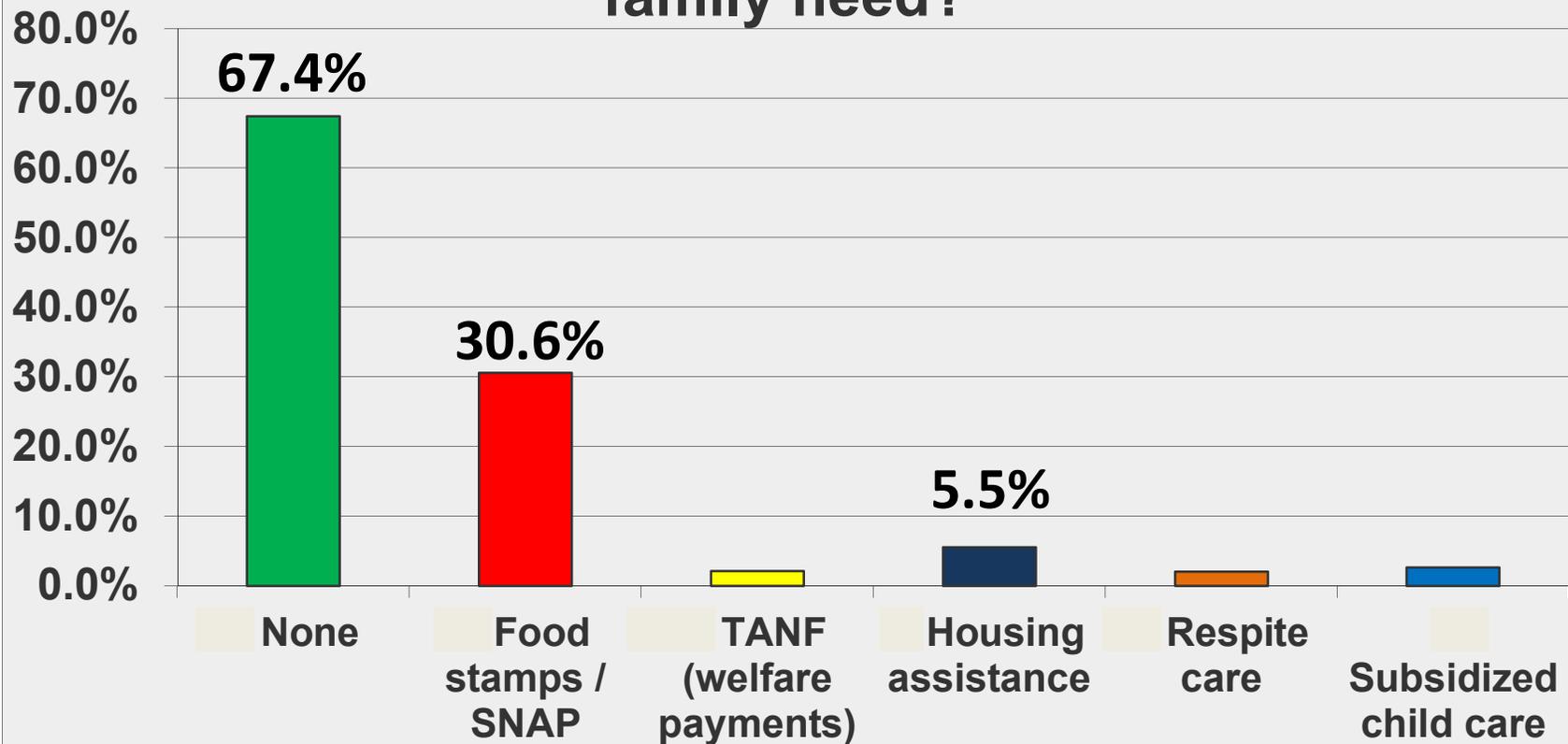
- “ Have insurance but does not cover prescription medication
- “ Insurance co-pay for meds is more than meds cost
- “ Pay out of pocket for non-generic meds

- “ Generic brand meds cheaper, pay out of pocket
- “ Generic meds covered-name brand not covered

Q - 18

## Social Services Needed

Within the past year, what type of social service benefits did you or anyone in your family need?



**Q - 18**

## **“Other” Social Services Needed**

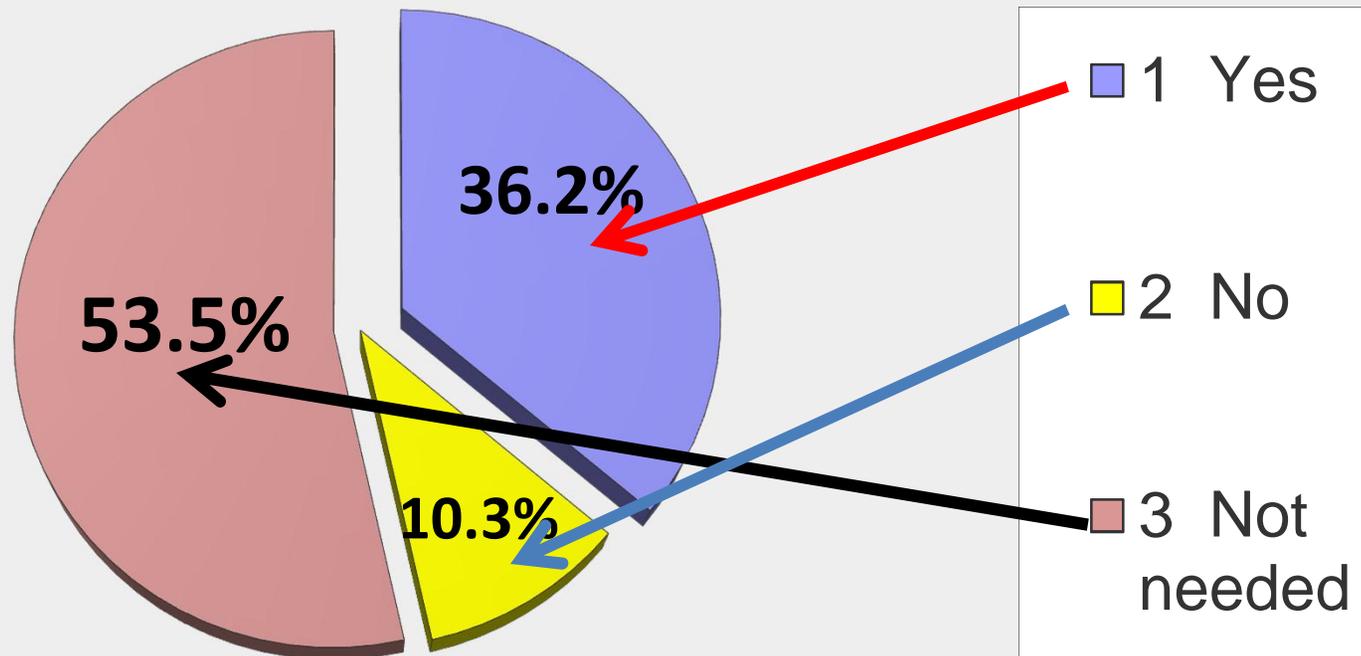
- “ Housekeeping
- “ Nursing care
- “ Utility assistance
- “ Meals on Wheels  
(SEACUS)

- “ Foster care
- “ Unemployment
- “ WIC
- “ Food Bank
- “ Health care

**Q - 19**

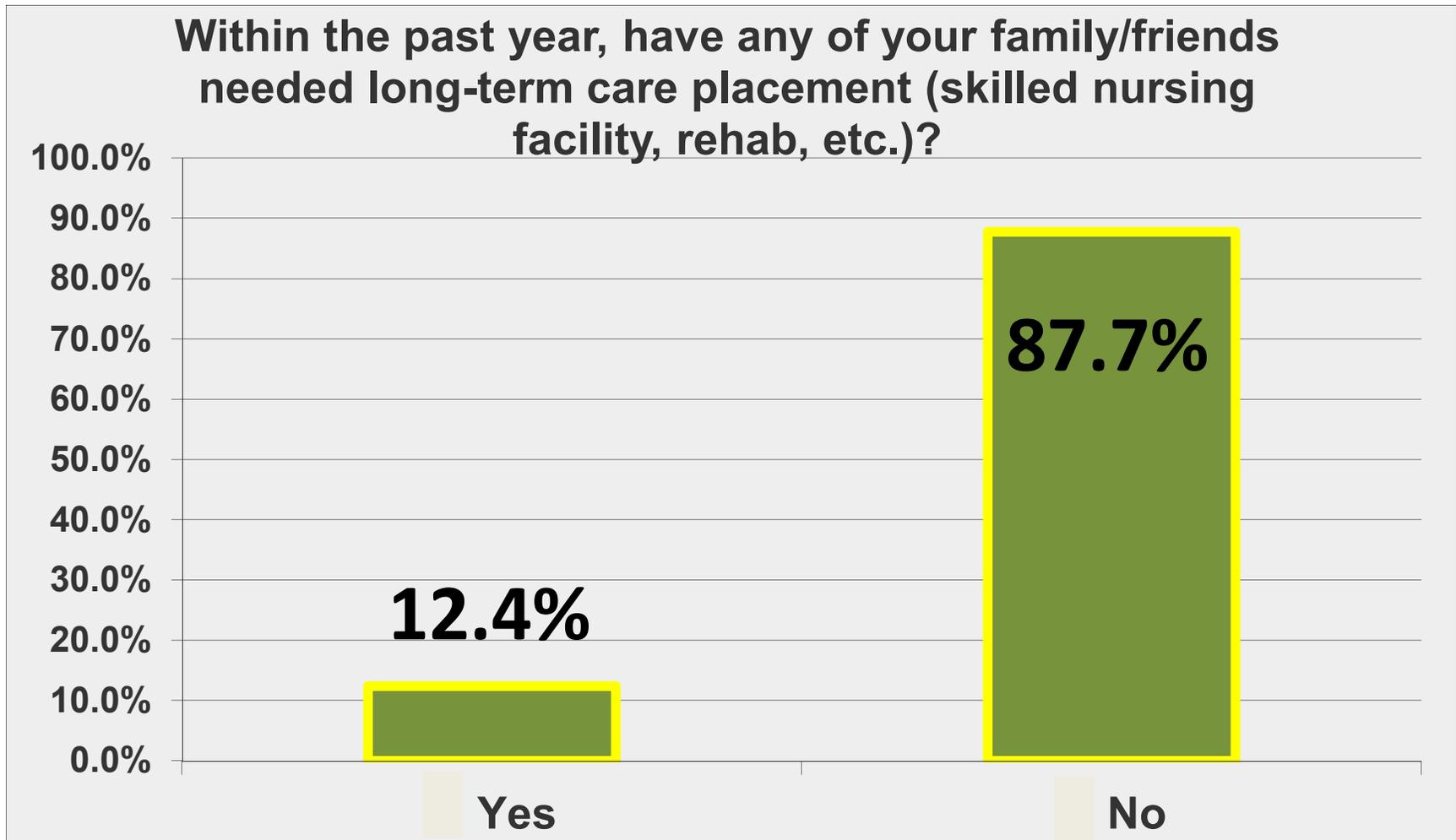
# Availability of Social Services

If you needed social services benefits, were you able to get them in your community?



**Q - 20**

# Long-term care placement



**Q - 20**

## **Long-term care difficulties in placement comments**

### **CONS**

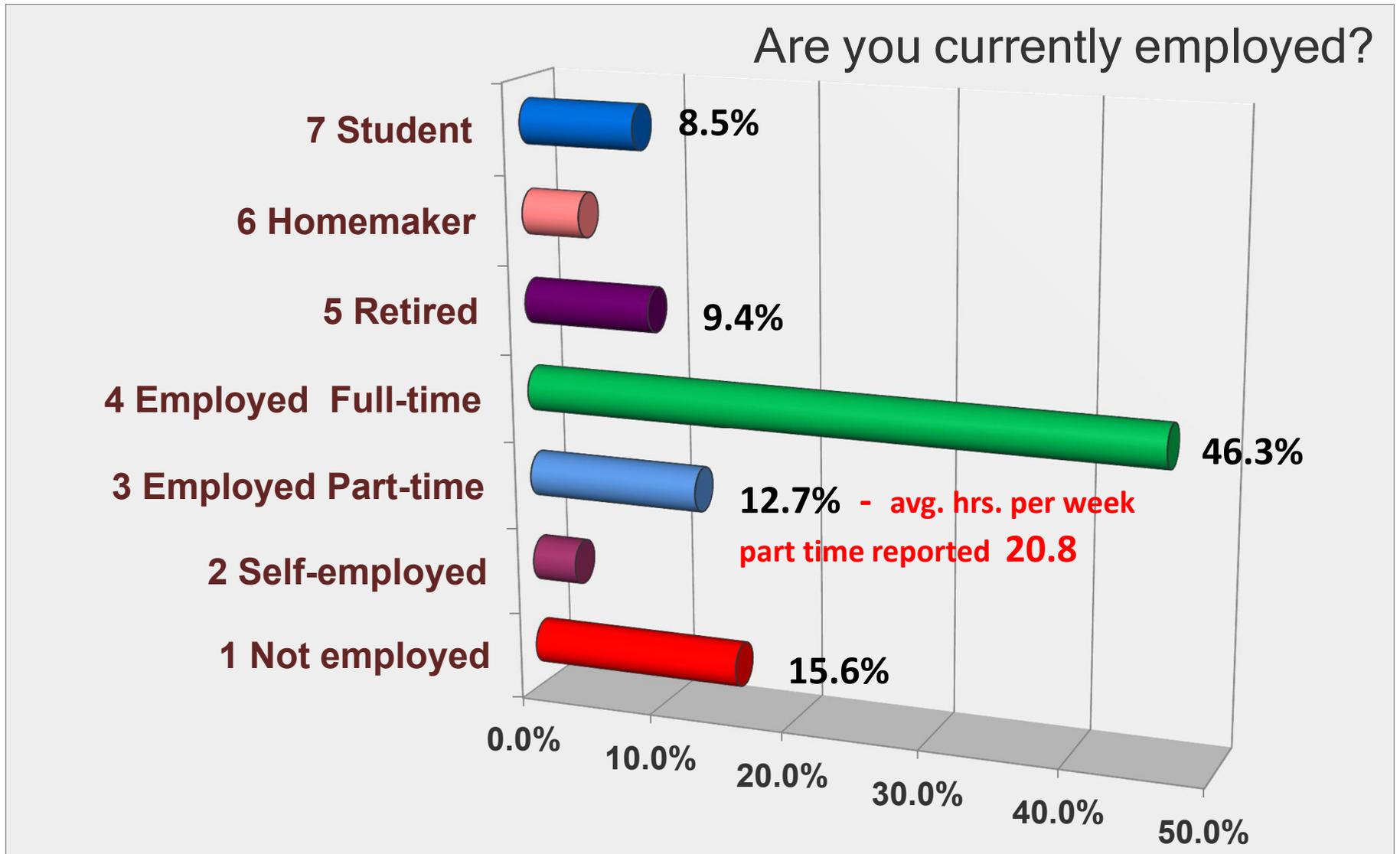
- “ Placement in Graham County not affordable if uninsured
- “ Local facilities not adequate
- “ Quality of skilled nursing lacking
- “ No long term drug rehab facilities close
- “ Insurance only pays for so long
- “ Some facilities in Graham County not clean or well kept
- “ Limited availability
- “ Limited levels of care
- “ Local Doctors don't want to have long term care patients
- “ Facilities receive a “poor” rating

### **PROS**

- “ No difficulties
- “ Home Healthy nursing care adequate
- “ Affordable long term care availability

Q - 21

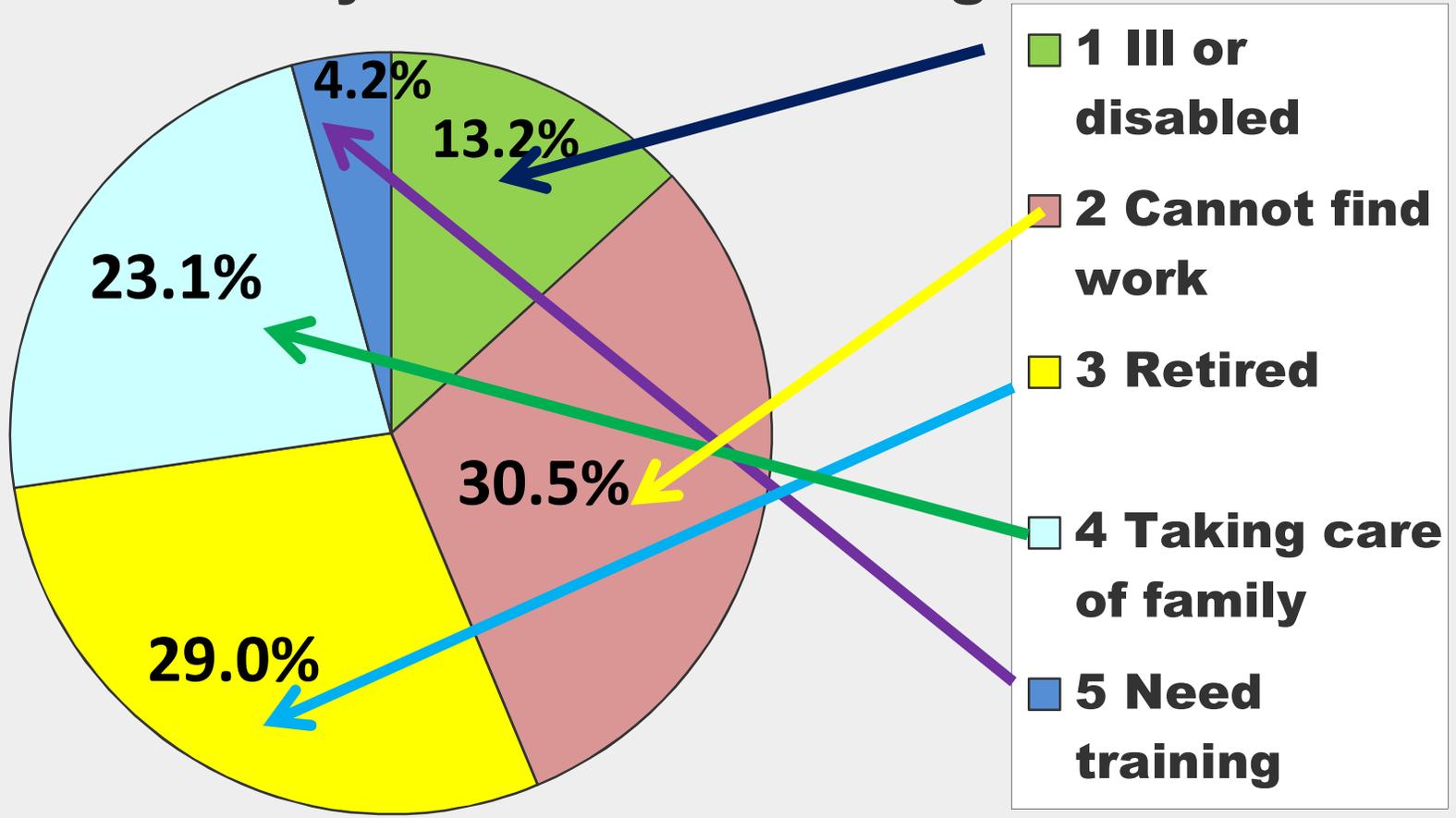
# Employment Status



Q - 22

# Employment Status – Not working? Why?

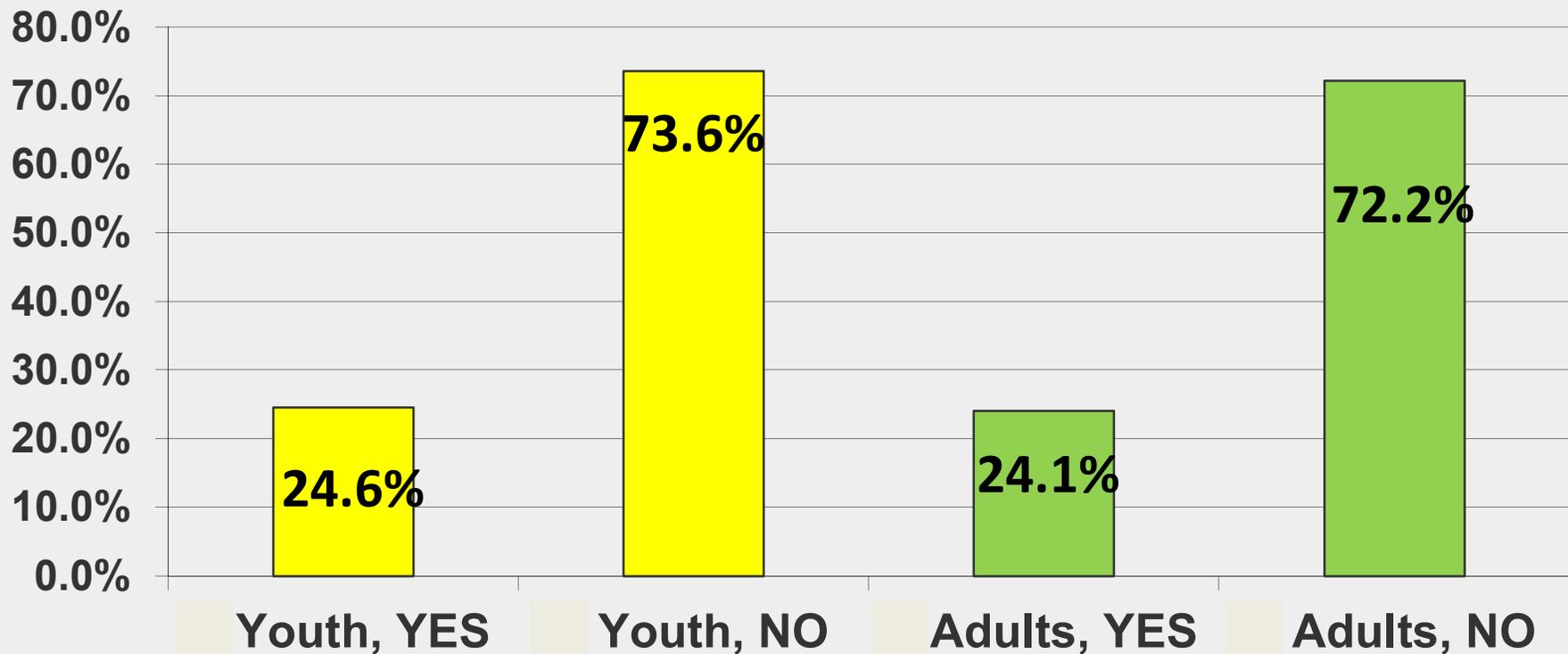
If not working, what is the main reason you are not working?



**Q - 23**

# Enough jobs?

Do you think there are enough jobs in your community for youth and adults? Select one answer for youth and one answer for adults.



**Q - 24**

# Job satisfaction

**Does your job give you a sense of satisfaction most of the time?**

Not Working

**32.3%**

No

**9.2%**

Yes

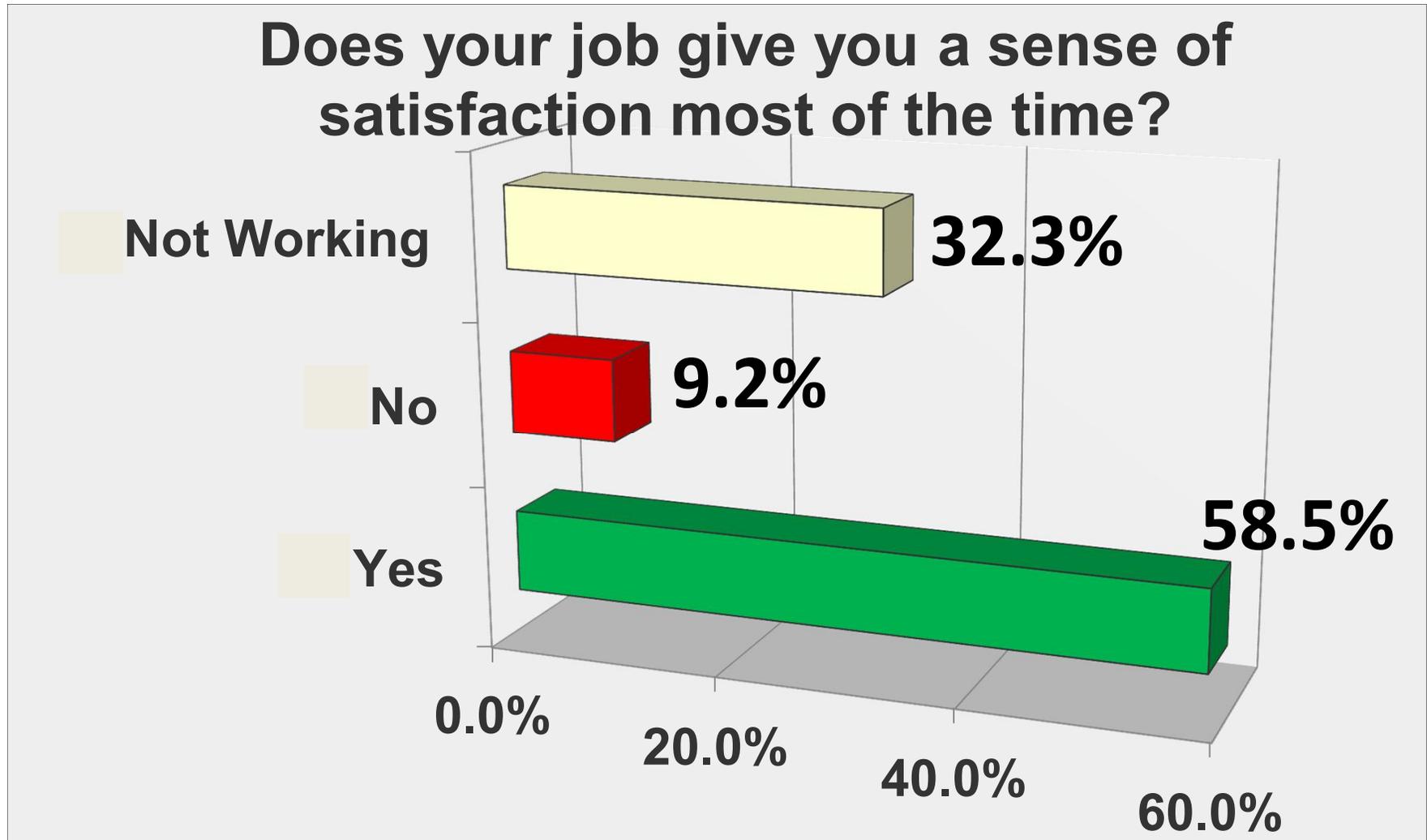
**58.5%**

0.0%

20.0%

40.0%

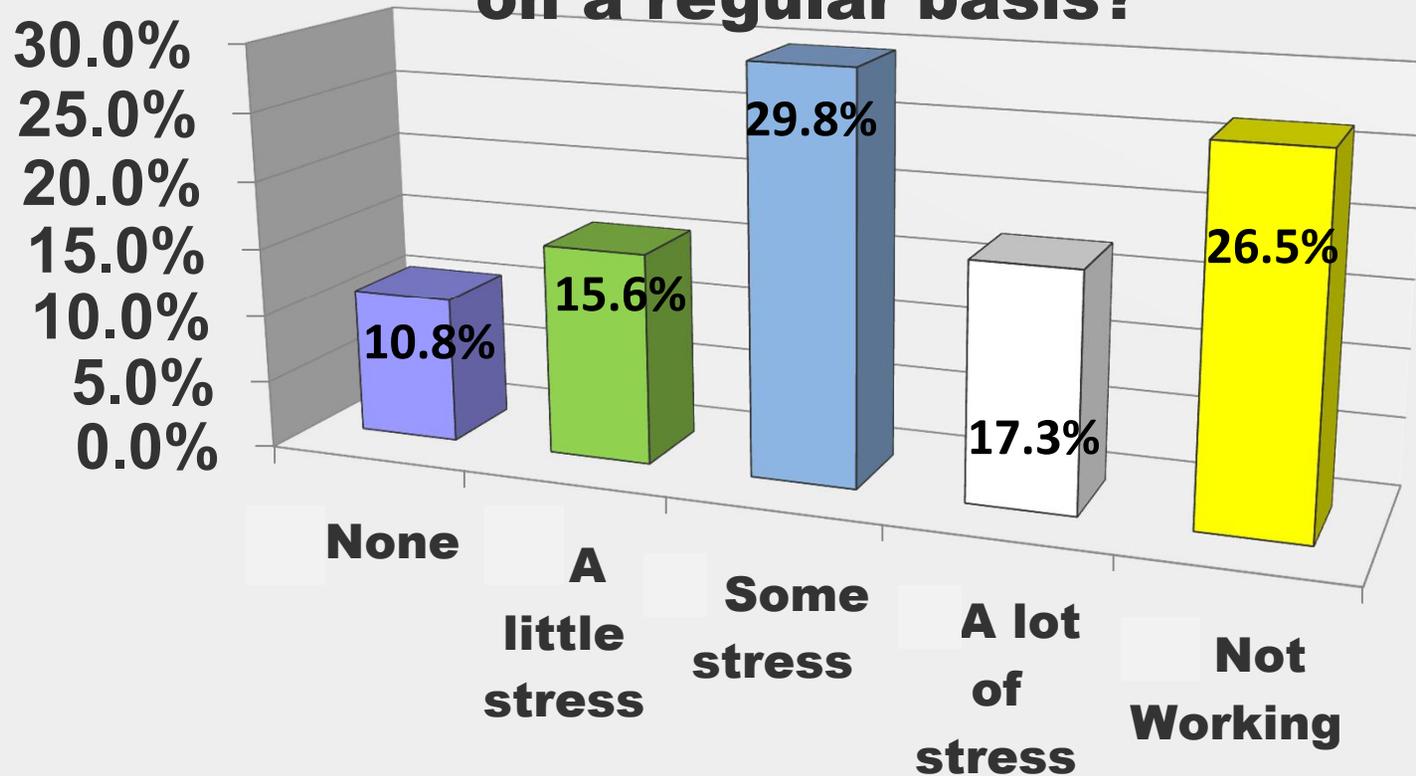
60.0%



**Q - 25**

# Job Related Stress

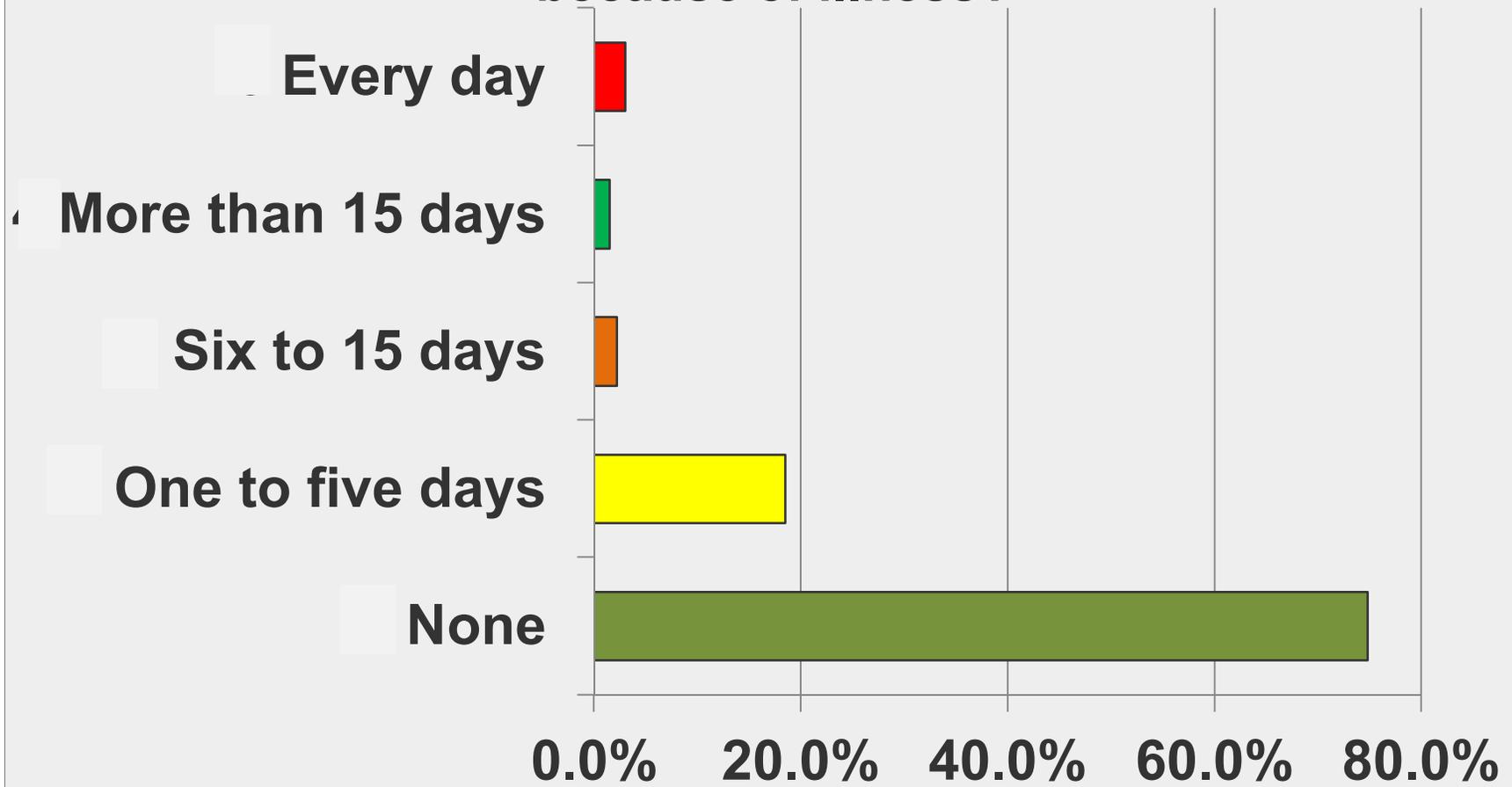
**How much stress do you feel at your job on a regular basis?**



**Q - 26**

# Days missed

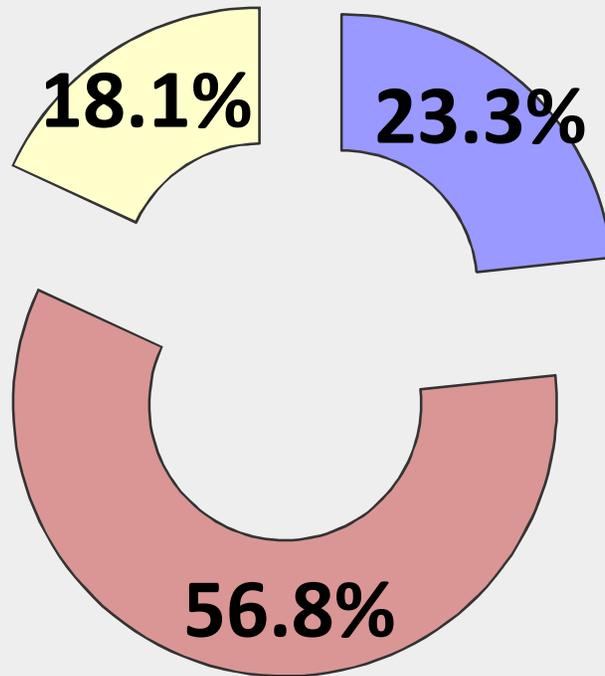
How many days in the past month were you not able to work or do your daily activities because of illness?



**Q - 27**

# Housing Information

Do you.....

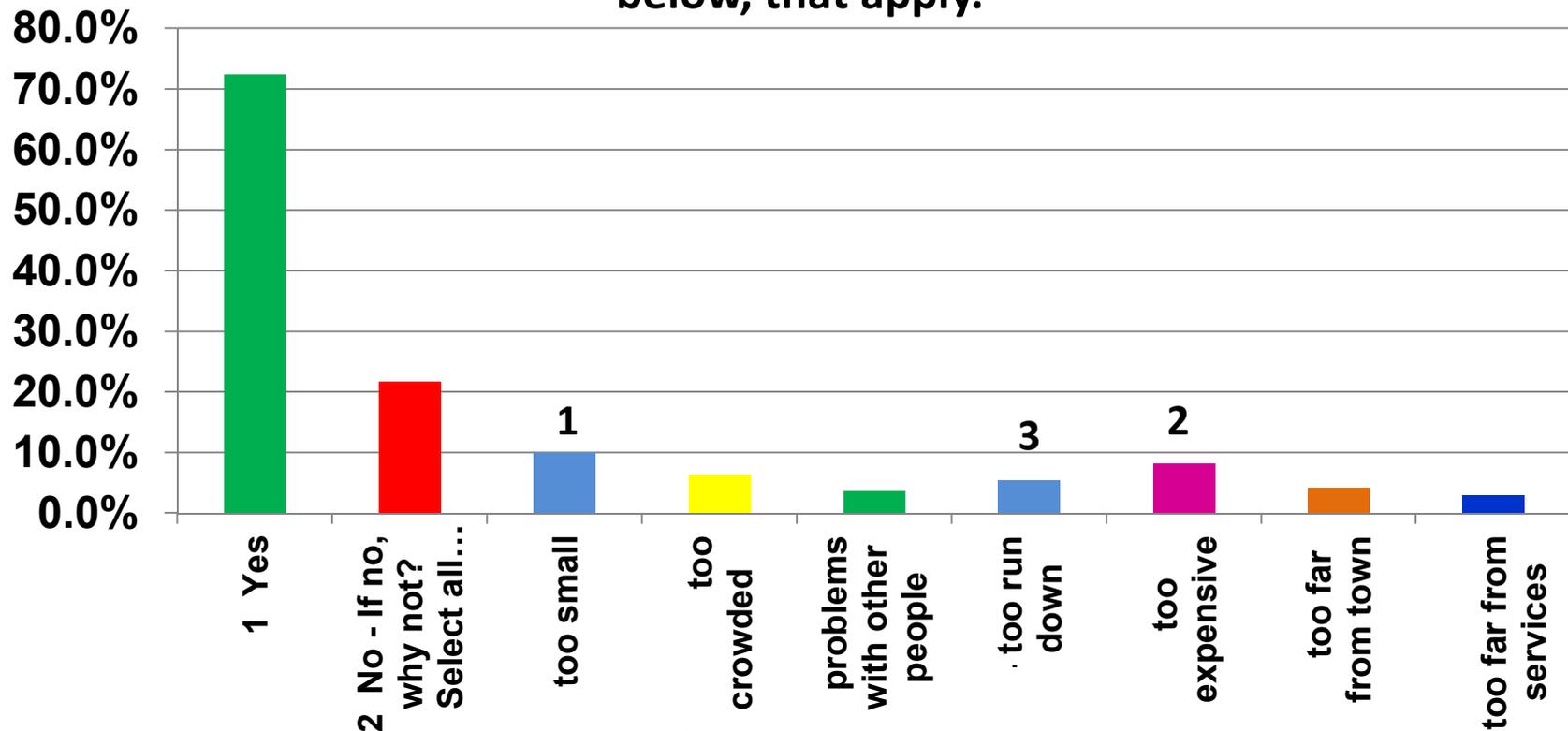


- rent?
- own your home?
- live with others who rent or own?

Q - 28

# Housing Satisfaction

Are you satisfied with your housing situation? Please answer yes or no. If you answered no, and are not satisfied, please choose all numbers from numbers 1 - 7 below, that apply.



**Q - 28**

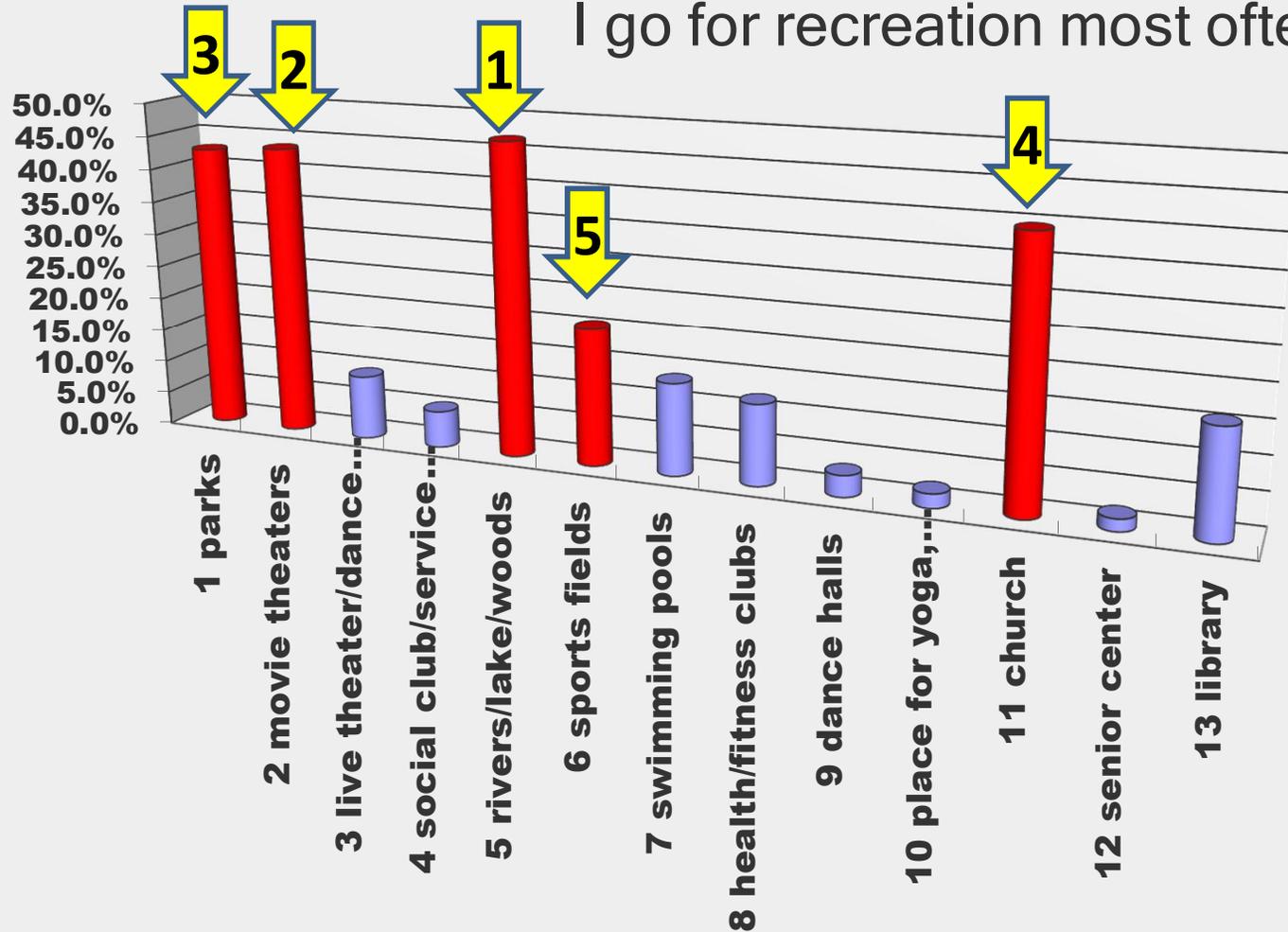
## **Housing satisfaction comments**

- “ Not handicapped accessible**
- “ Landlord too controlling**
- “ Dirty alley ways**
- “ Trashy neighbors**
- “ Loud neighbors**
- “ No street lights**
- “ Neighborhood deteriorating**
- “ Poor water quality**

- “ Affordable housing not in good area**
- “ Taxes too high**
- “ Safford water restrictions not acceptable**
- “ Safford utilities higher than surrounding area**
- “ Can't afford to move**

# Recreation Choices

In my community, the places where I go for recreation most often are:



**Q - 30**

## What people want for recreation choices....

- " Amusement, theme and/or water park
- " Skating rink (roller and ice)
- " Shopping Mall
- " Batting cages
- " Free archery range
- " Miniature golf/go carts
- " Live Theatre
- " Skate/bike - park/paths
- " Sports complex
- " 24 hour fitness center
- " Children's Museum/Other Museums
- " Live concerts/comedy club
- " More activities for teens
- " Public Library hours more accessible
- " Over 40 adult sport leagues

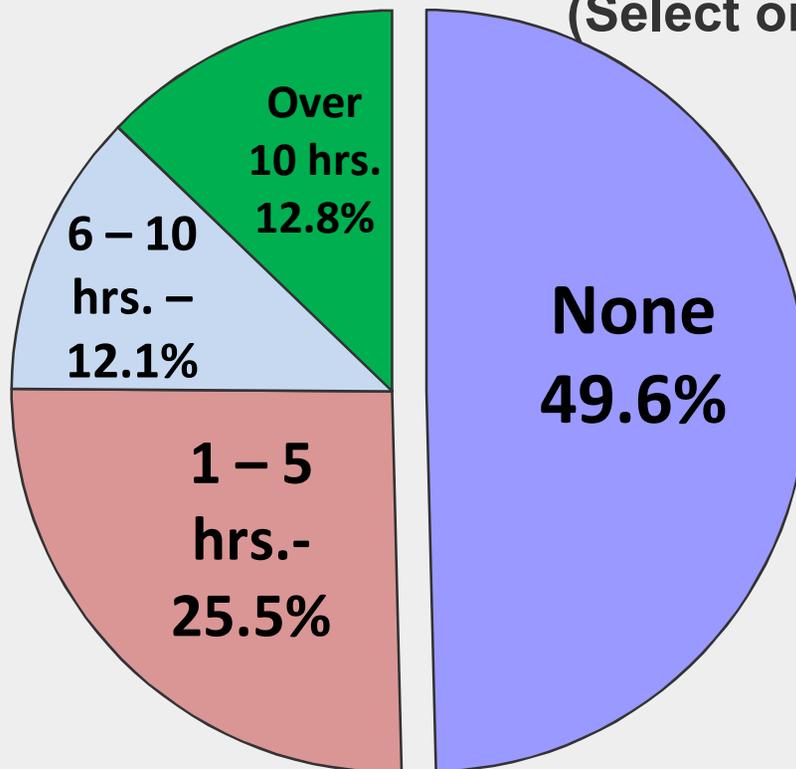
- " Affordable community sports/activities for youth
- " More walkways/ jogging paths
- " Arcade
- " Decent family place to dance/Teen dance hall
- " Indoor swimming pool/year round
- " Handicapped accessible fishing
- " Horseback riding
- " Community recreation center
- " Laser tag, paintball park
- " Dog park
- " Public Tennis Courts
- " Clubs
- " Family Dining places (Chili's, Applebee's, Olive Garden)

**Q - 31**

# Volunteer Time

Approximately how many hours **per month** do you volunteer in community activities such as schools or hospitals, voluntary organizations, and churches?

(Select one.)



**Q - 31**

## **I would spend more time volunteering if.....**

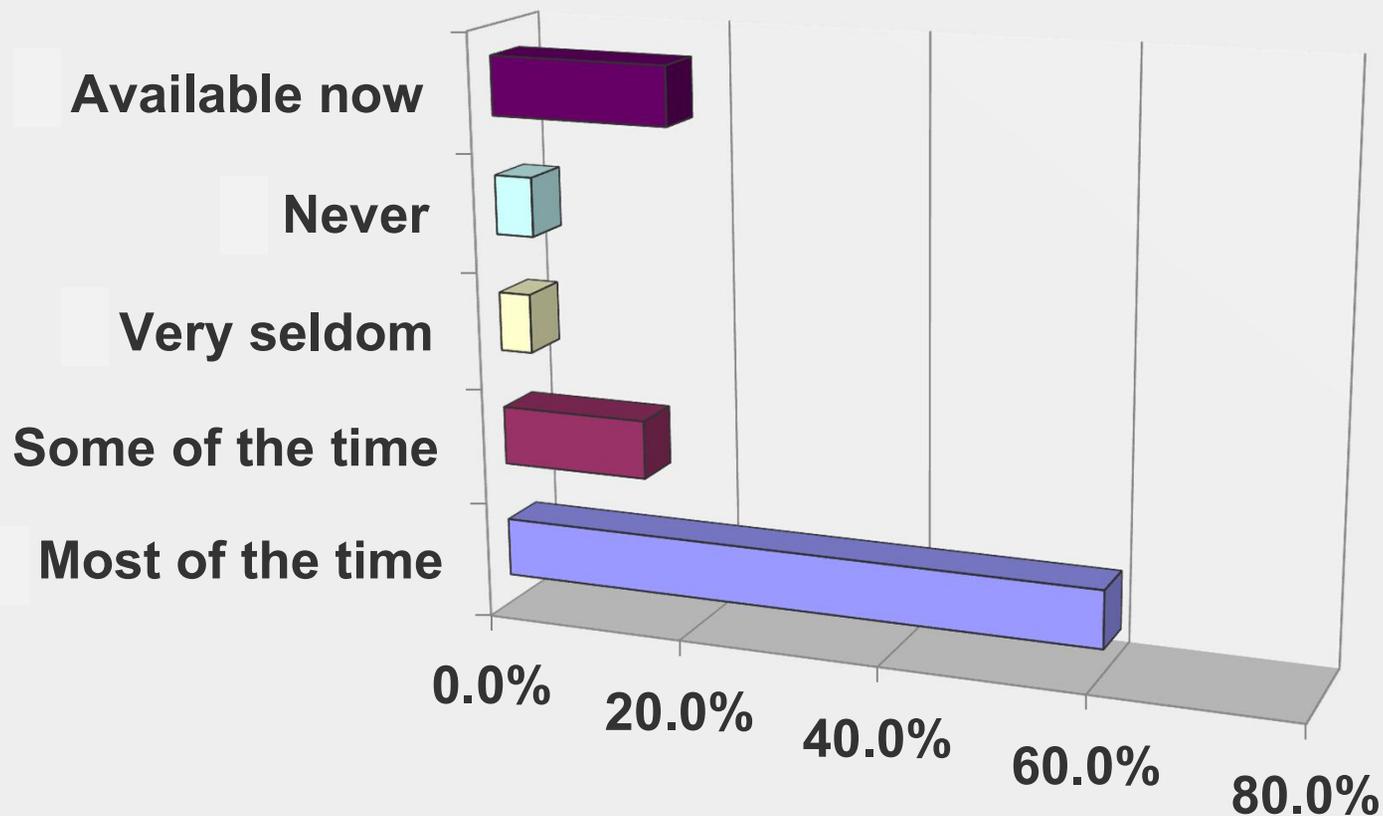
- “ I had more hours in the day
- “ I had transportation
- “ Places to volunteer were advertised better
- “ I worked less
- “ I had a babysitter
- “ I were not disabled
- “ I were not working so much/two jobs

- “ People would ask
- “ I was aware of the need
- “ Process to register to volunteer was easier and not costly
- “ We had more community youth programs
- “ I wasn't a caretaker for someone
- “ I was interested in the work that needed to be done

**Q - 32**

# Healthy School Lunches

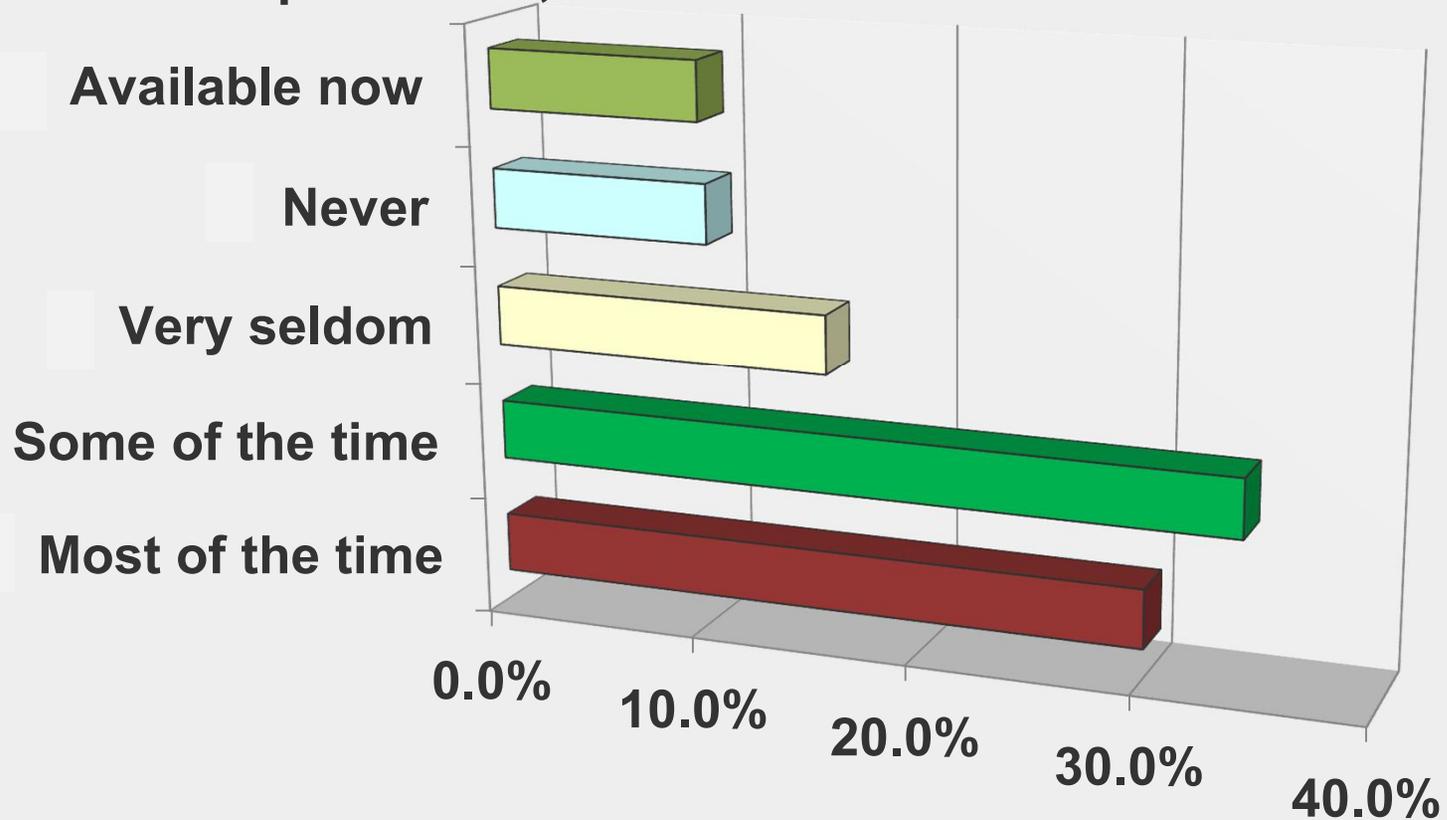
Would you support public school lunches to include an accessible salad bar, containing fresh fruits and vegetables, for all students in your school district?



**Q - 33**

# School Grounds Availability

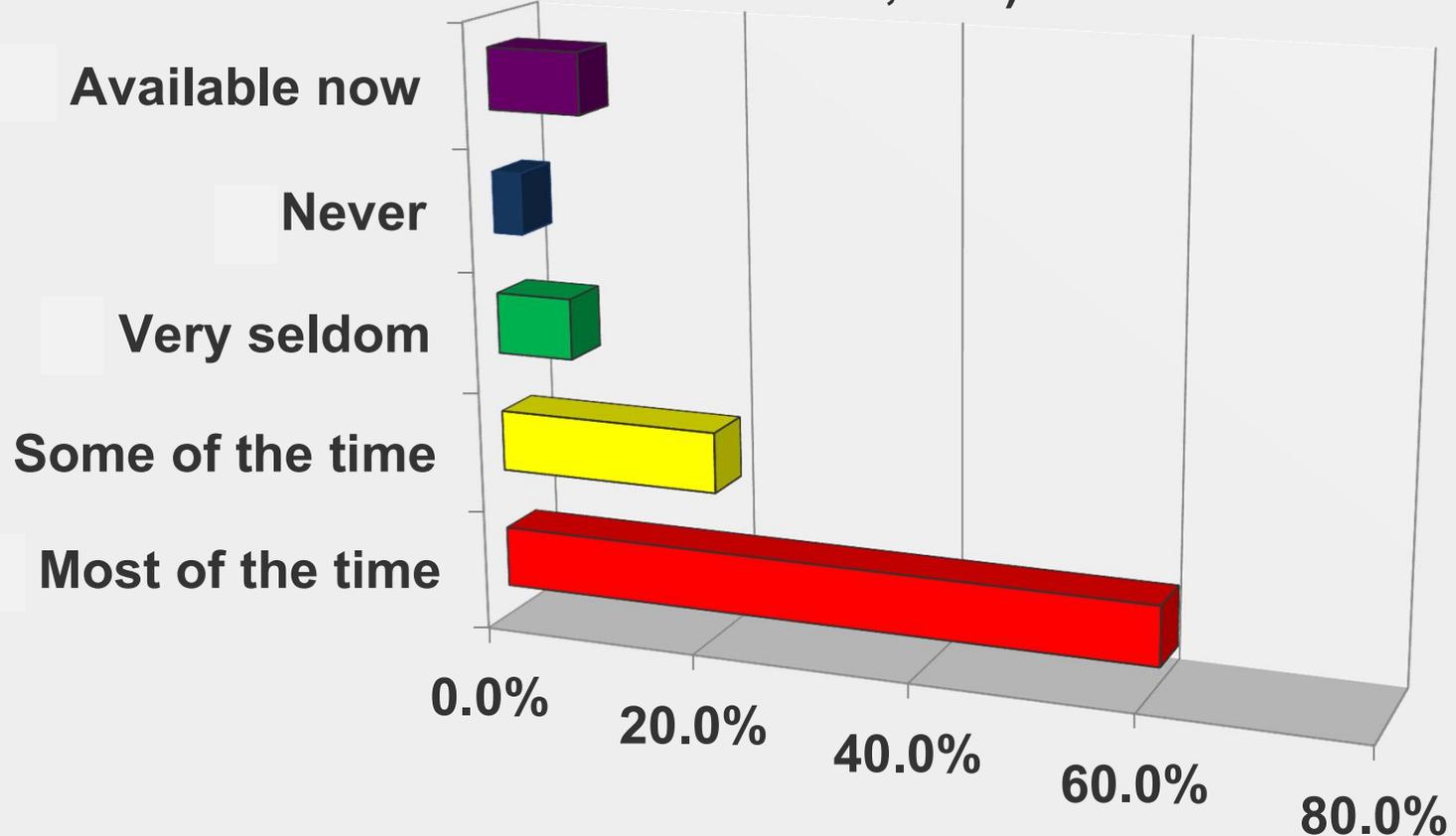
**Would you use local public school grounds to increase your physical activity, if the facilities were accessible for public use, before and after school?**



**Q - 34**

# Safely Designed Streets

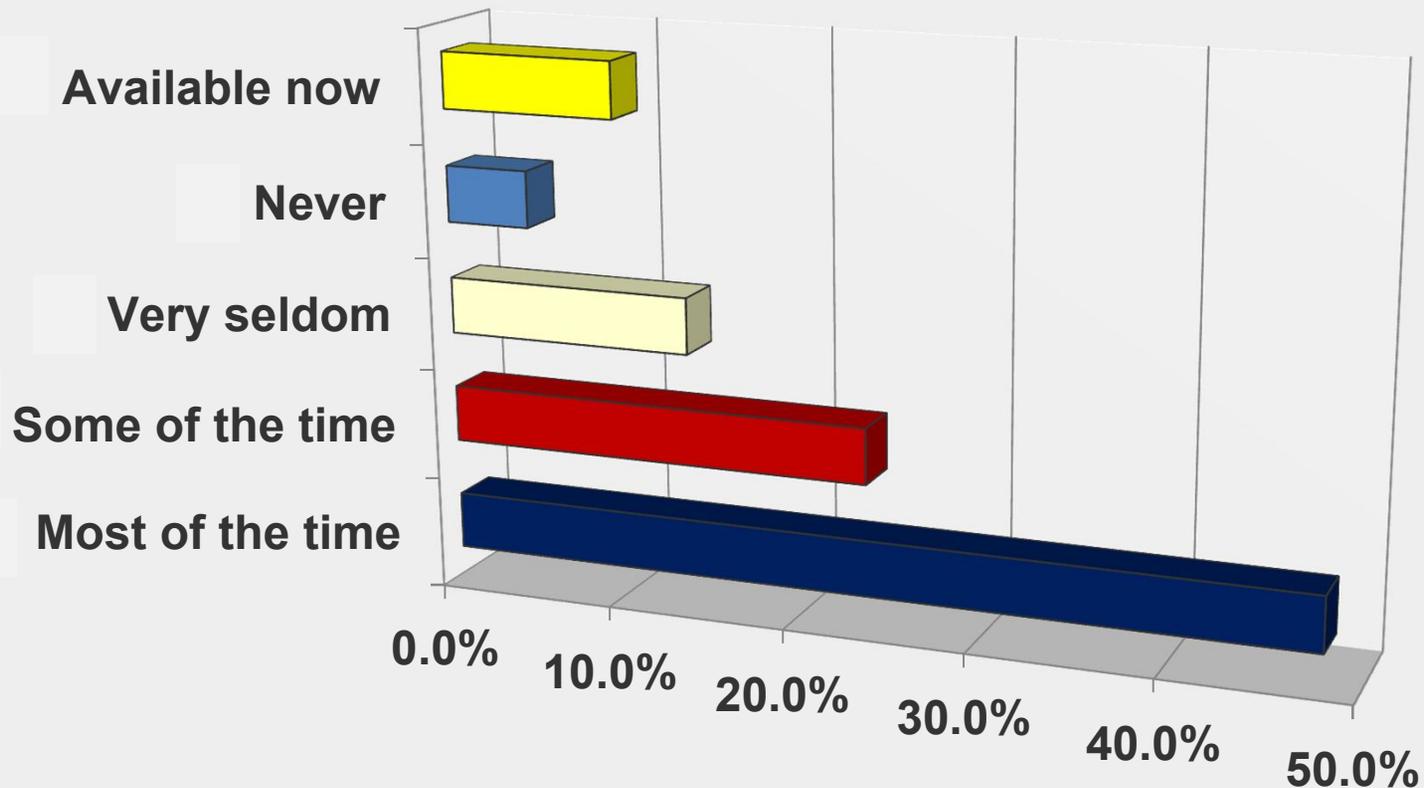
Would you support safely designed streets for all who use them? (Examples: wider sidewalks, space between sidewalks and vehicles, bike paths, more cross walks, etc.)



**Q - 35**

# Convenience store affordable food

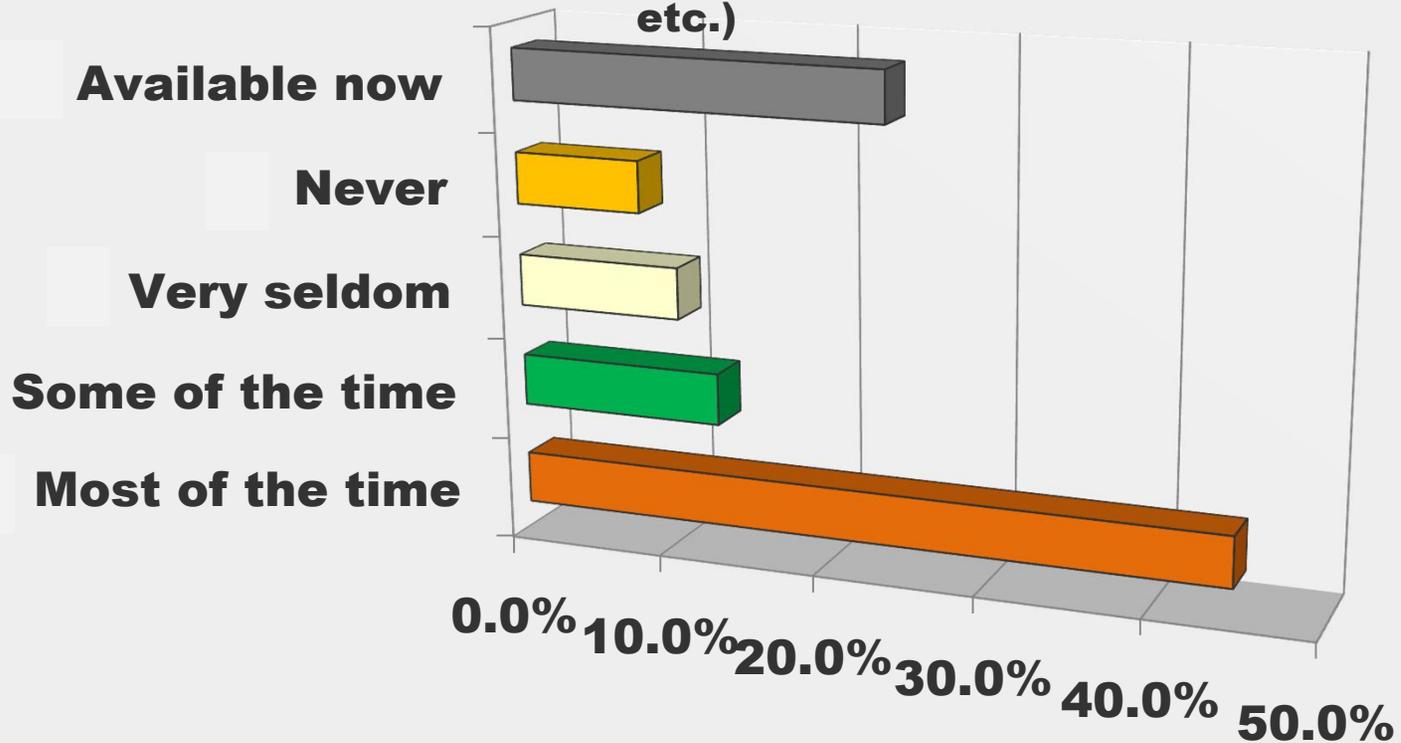
Would you support your local convenience store if you could buy healthy, affordable food there? (Examples: fresh fruits and vegetables, milk, cheese, eggs, canned meat and fish, peanut butter, whole grains, etc.)



**Q - 36**

# Transportation availability

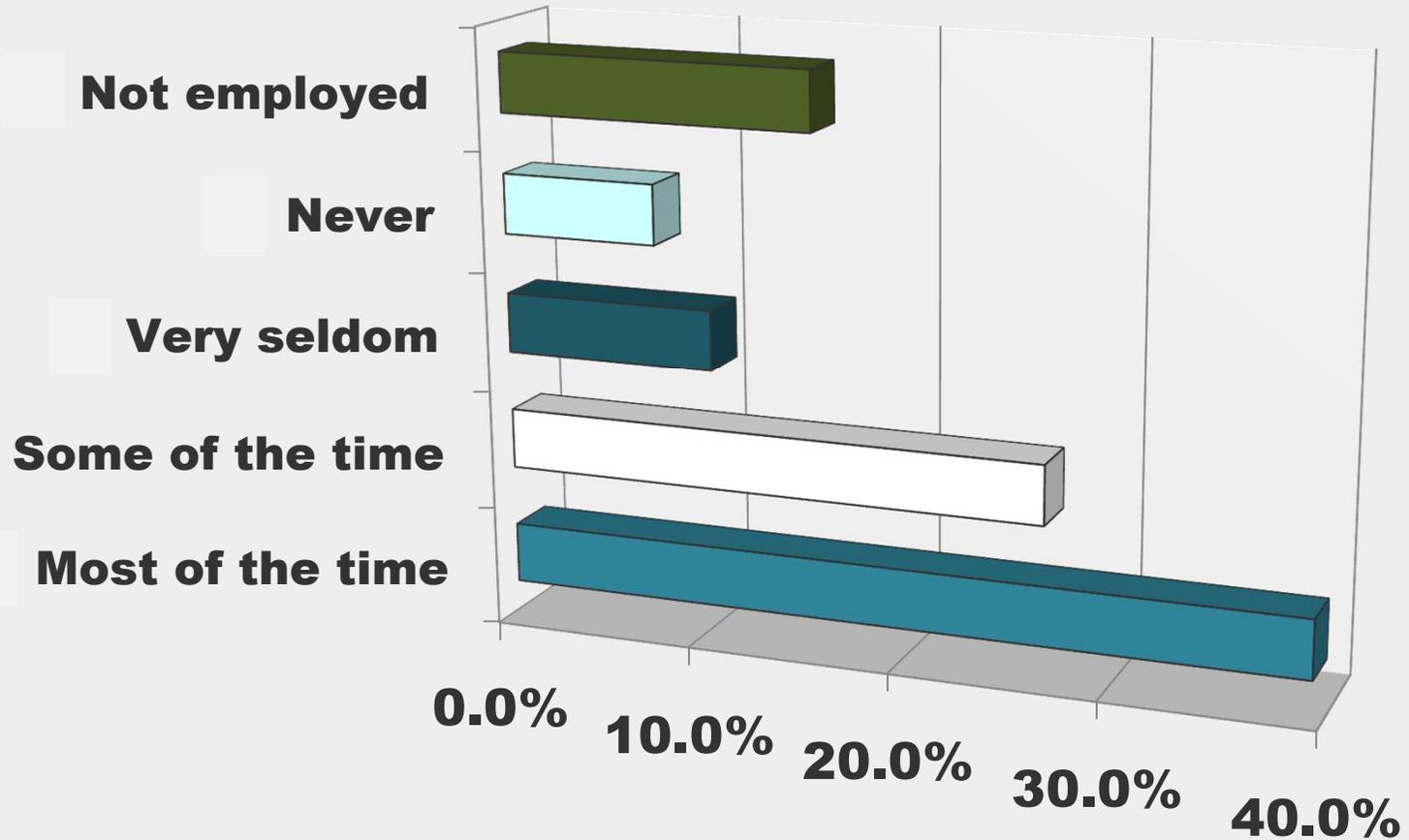
**Is transportation available for you that meet your needs in obtaining quality healthcare? (Consider—doctors, dentist, chiropractor, eye care appointments, as well as, immunizations, blood pressure checks, filling prescriptions, etc.)**



**Q - 37**

# Worksite Wellness

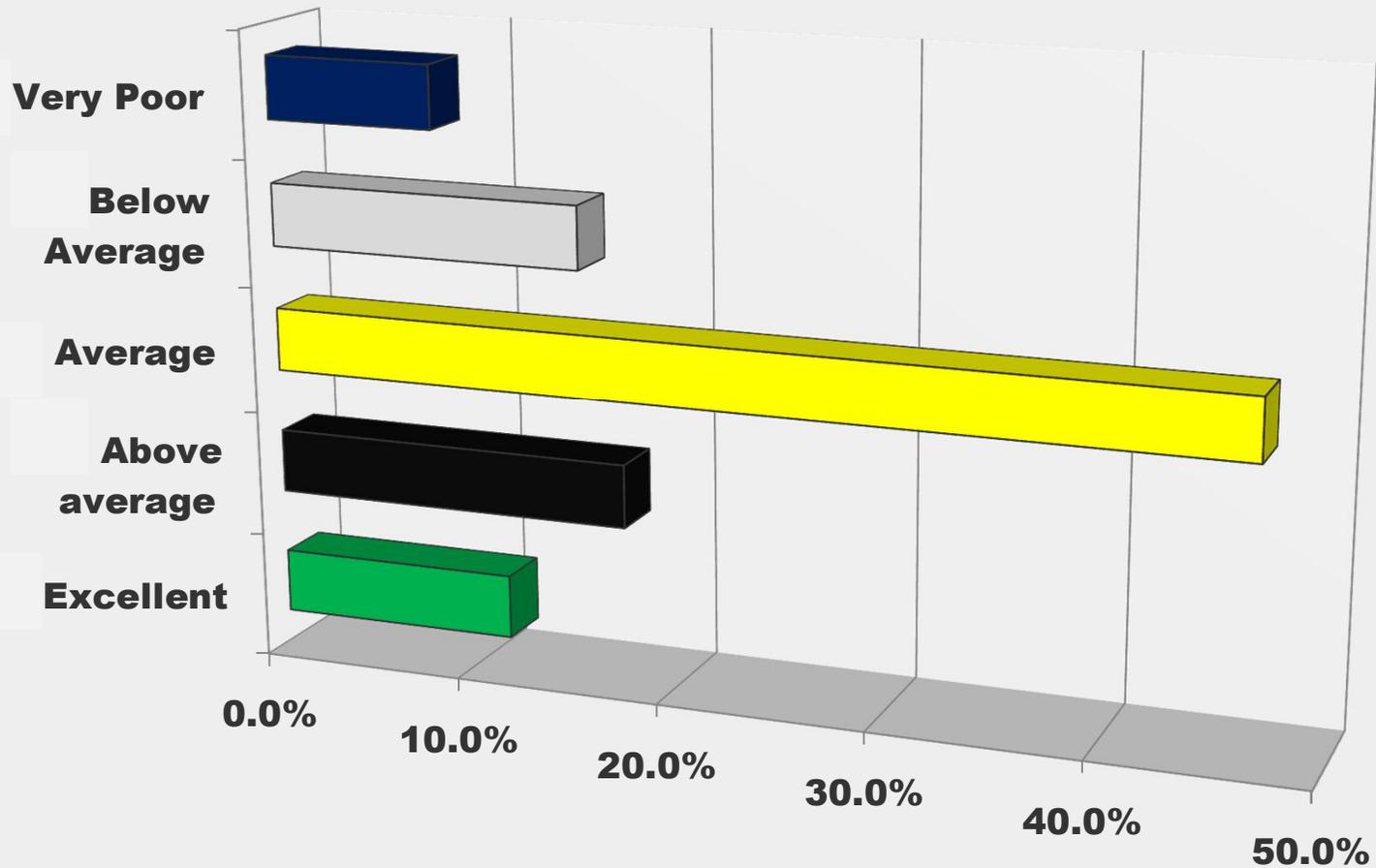
**Would you participate in physical/wellness activities at your worksite?**



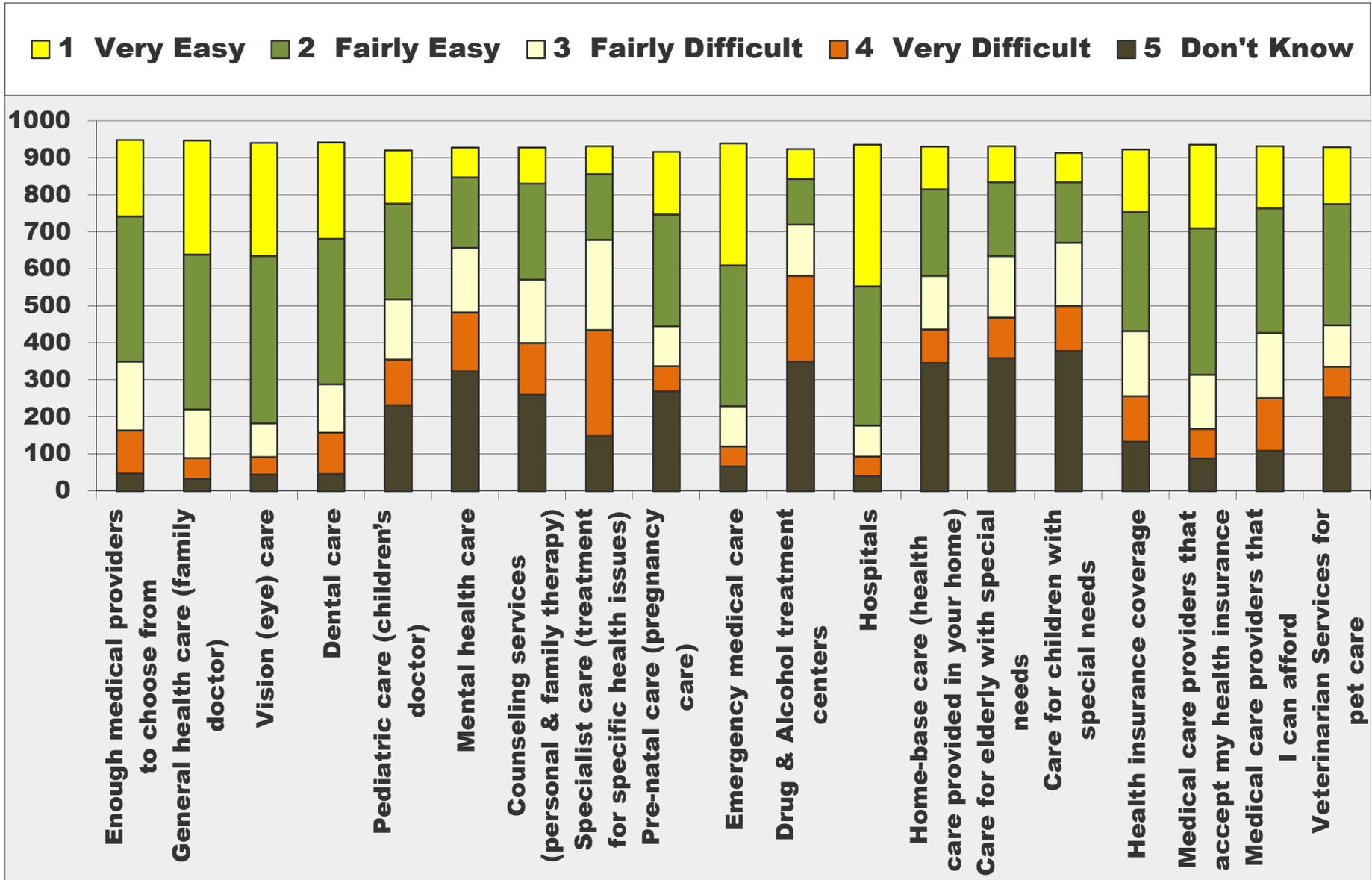
Q - 38

# Safe Routes to School

Are routes to school, in your school district, safe for children walking and biking to and from school?



# Access to Health Care



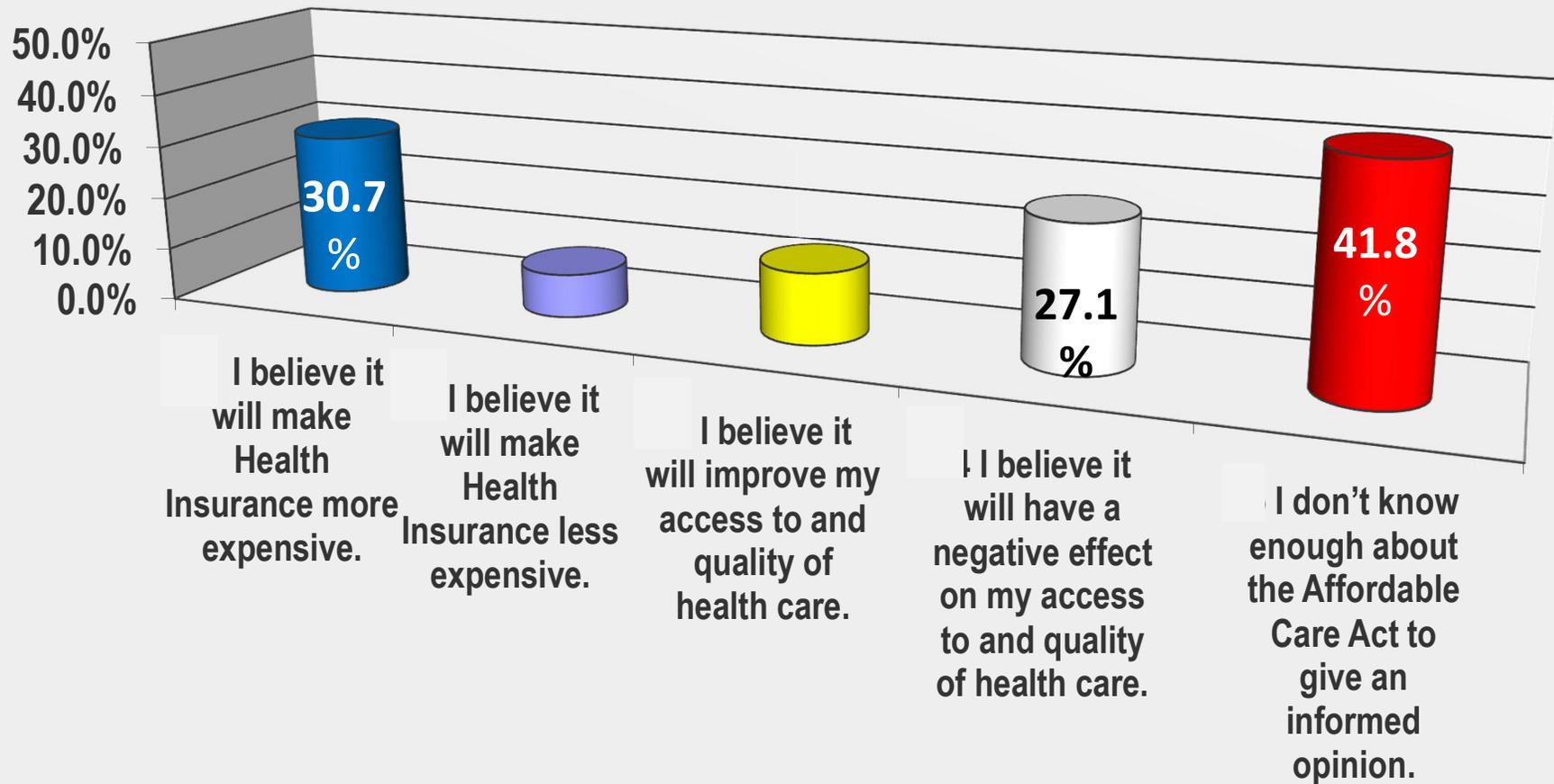
**Q - 39**

|   |                         |
|---|-------------------------|
| Enough medical providers to choose from                       | Fairly easy             |
| General health care (family doctor)                           | Fairly easy             |
| Vision (eye) care   | Fairly easy             |
| Dental care   | Fairly easy             |
| Pediatric care (children's doctor)                            | Fairly easy, Don't know |
| <b>Mental health care</b>                                     | <b>Don't know</b>       |
| <b>Counseling services (personal &amp; family therapy)</b>    | <b>Don't know</b>       |
| <b>Specialist care (treatment for specific health issues)</b> | <b>Very Difficult</b>   |
| Pre-natal care (pregnancy care)                               | Fairly easy             |
| Emergency medical care  | Fairly easy             |
| <b>Drug &amp; Alcohol treatment centers</b>                   | <b>Don't know</b>       |
| Hospitals   | Very easy               |
| <b>Home-base care (health care provided in your home)</b>     | <b>Don't know</b>       |
| <b>Care for elderly with special needs</b>                    | <b>Don't know</b>       |
| <b>Care for children with special needs</b>                   | <b>Don't know</b>       |
| Health insurance coverage                                     | Fairly easy             |
| Medical care providers that accept my health insurance        | Fairly easy             |
| Medical care providers that I can afford                      | Fairly easy             |
| Veterinarian Services for pet care                            | Fairly easy             |

Q - 40

# ACA – Affordable Care Act

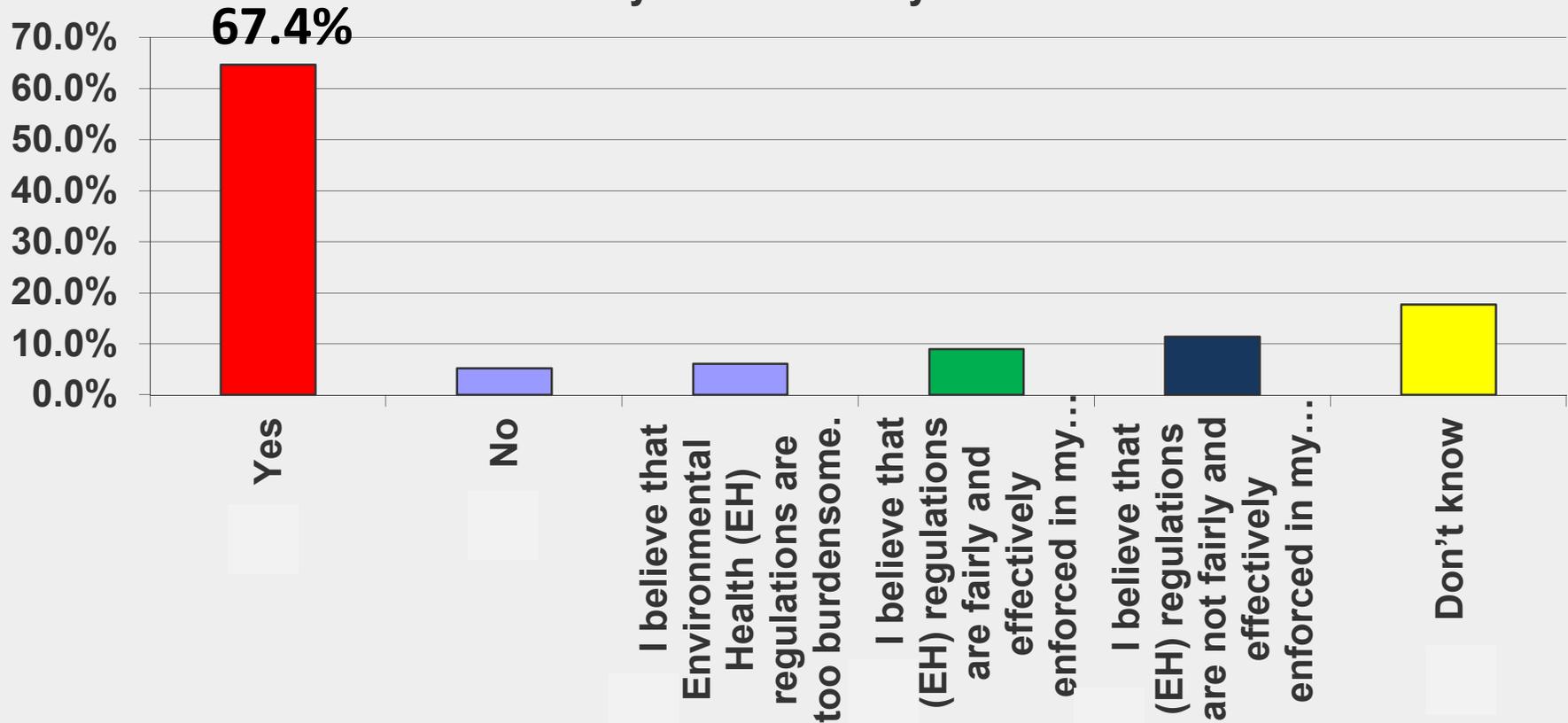
What is your perception of the Affordable Care Act that is currently being implemented?



Q - 41

# Environmental Health

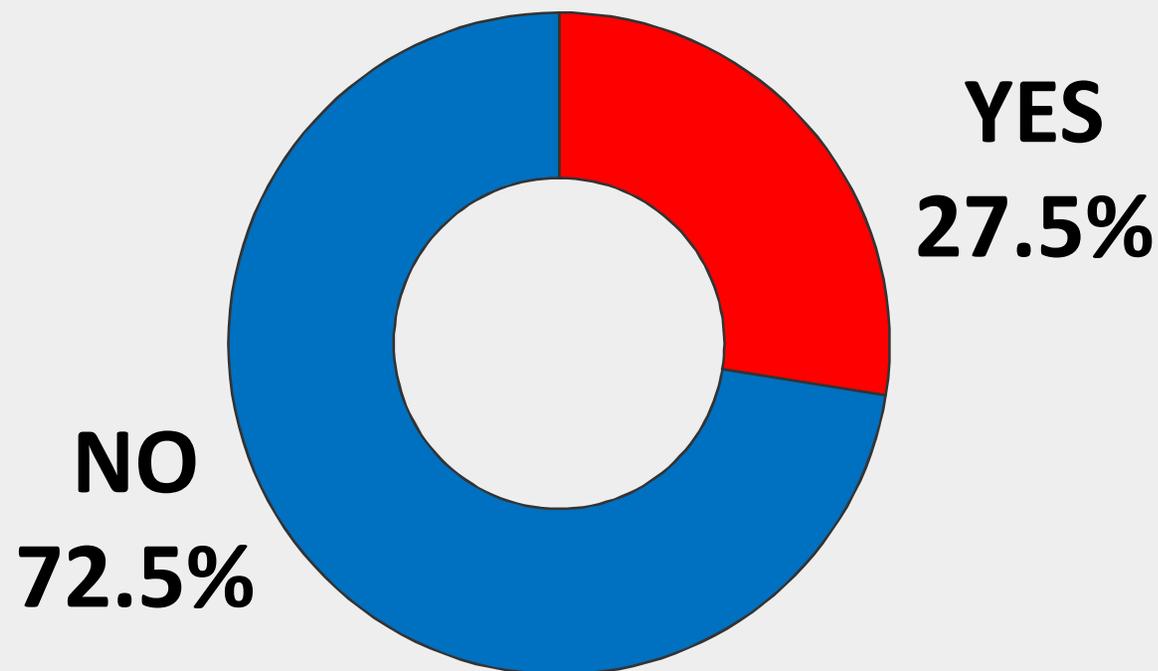
Do you believe that the fair and effective enforcement of Environmental Health regulations, i.e., illegal dumping, restaurant inspections, septic inspections, etc., can improve the quality of life in your community?



**Q - 42**

## **Enough Money for Food**

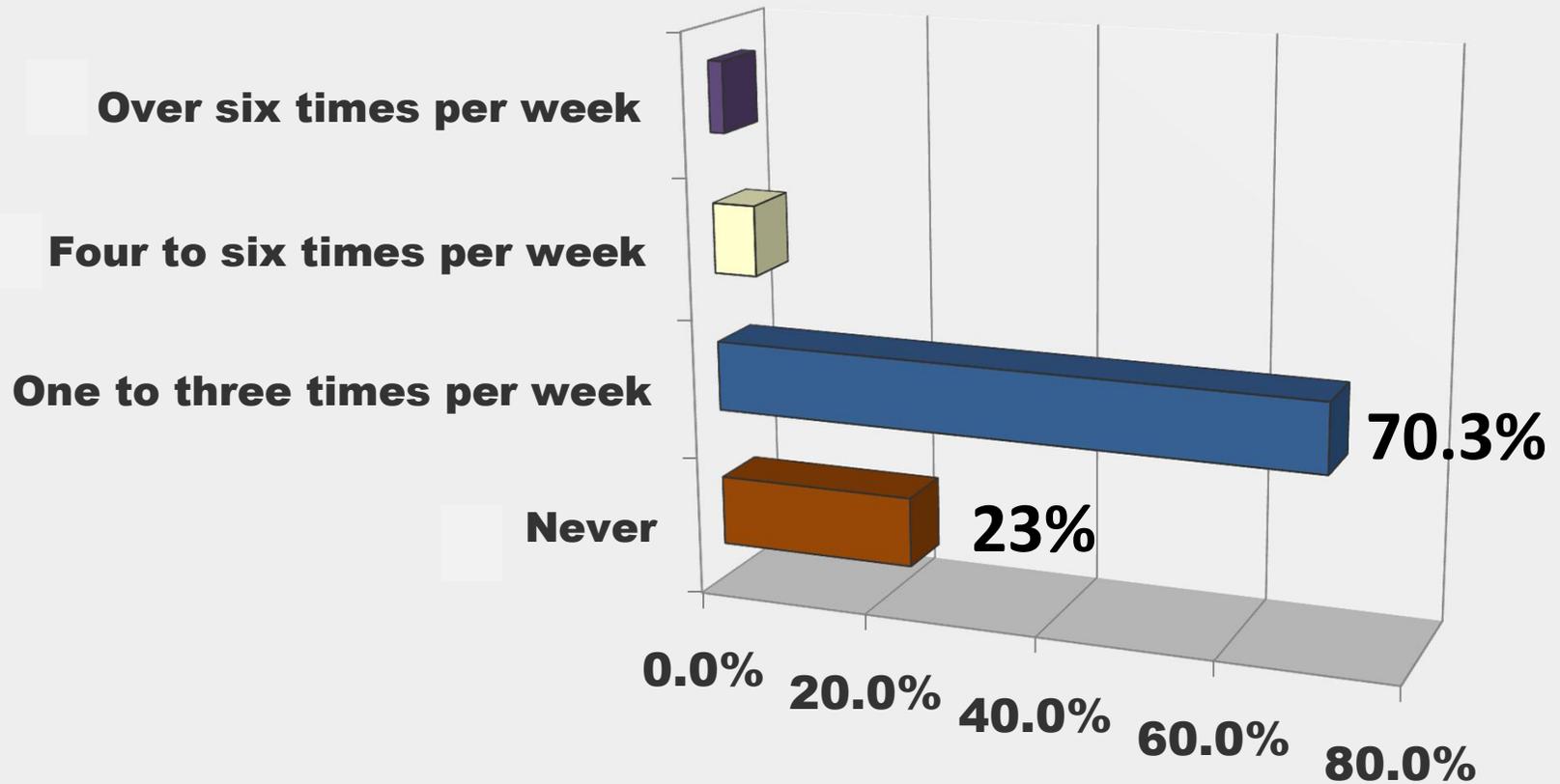
**In the past 3 months, did you or any of your immediate family members not eat balanced meals, because there was not enough money for food?**



**Q - 43**

# Eating Out

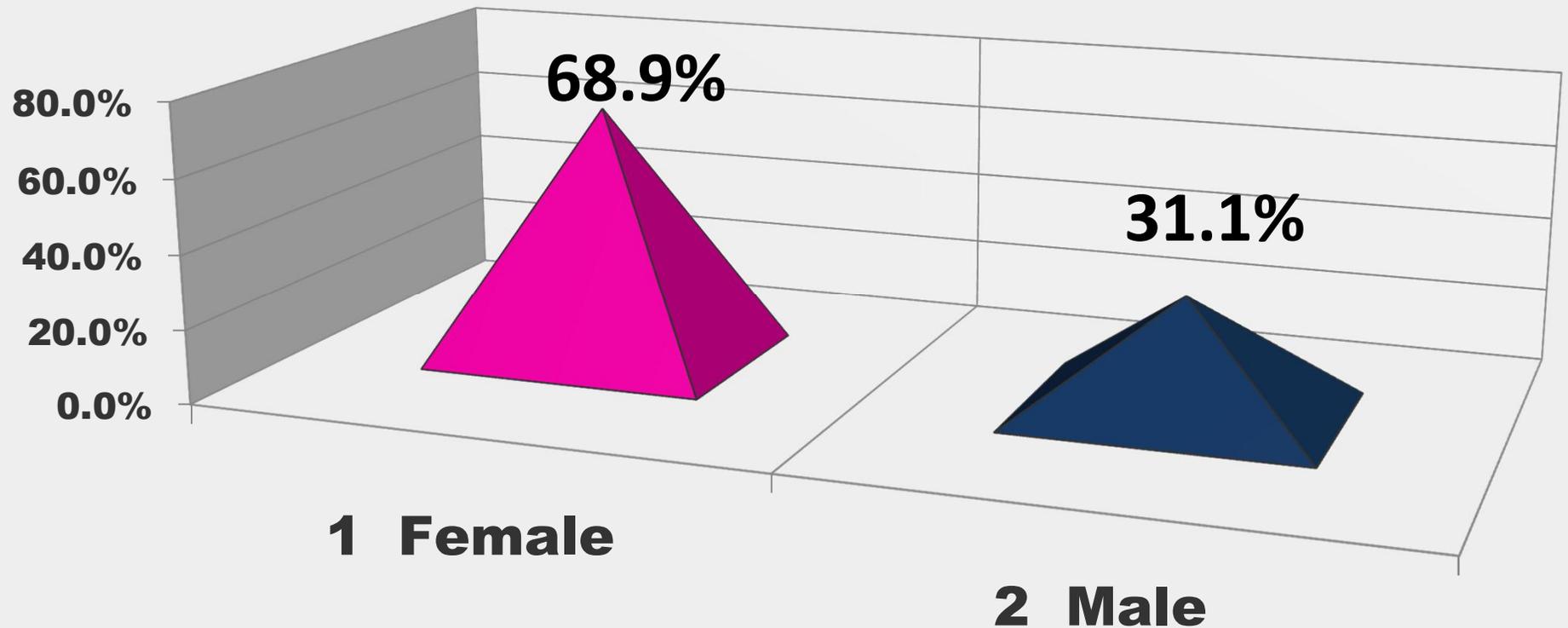
**How many times a week does your family eat from restaurants and/or fast food establishments?**



**Q - 45**

# Demographics

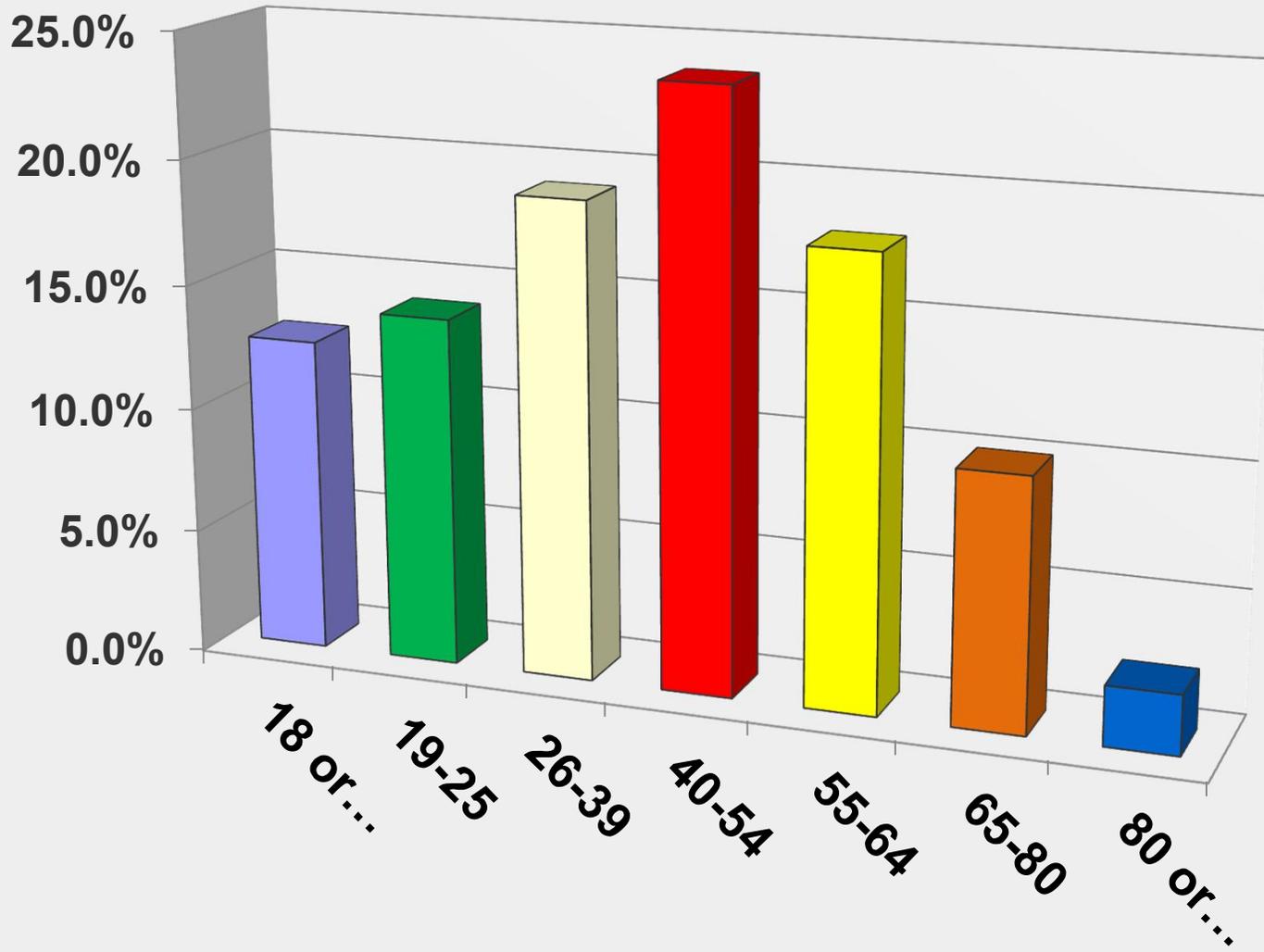
## What is your gender?



Q - 46

# Age

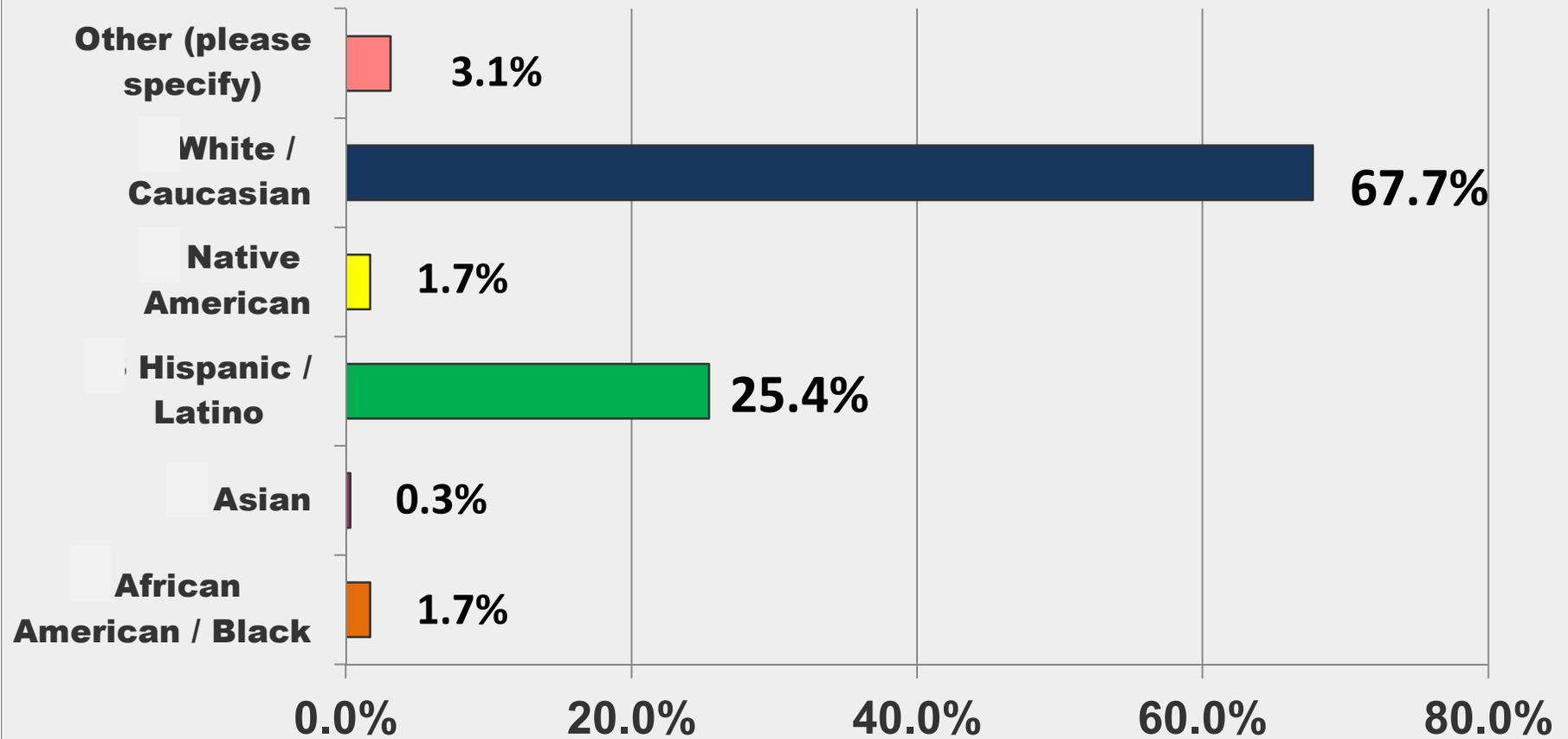
Which category below includes your age?



**Q - 47**

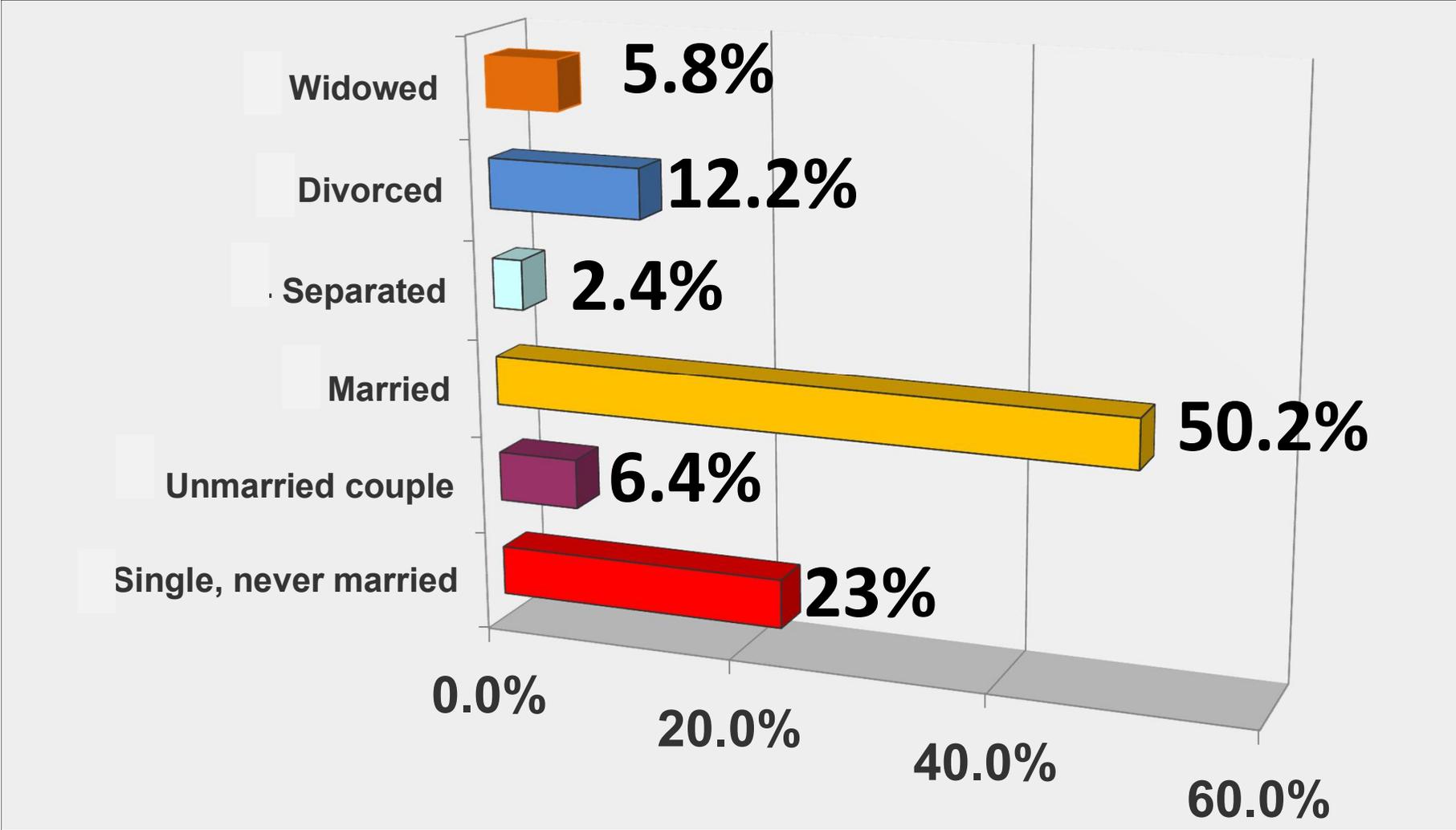
# Ethnicity

**Which race/ethnicity best describes you?**



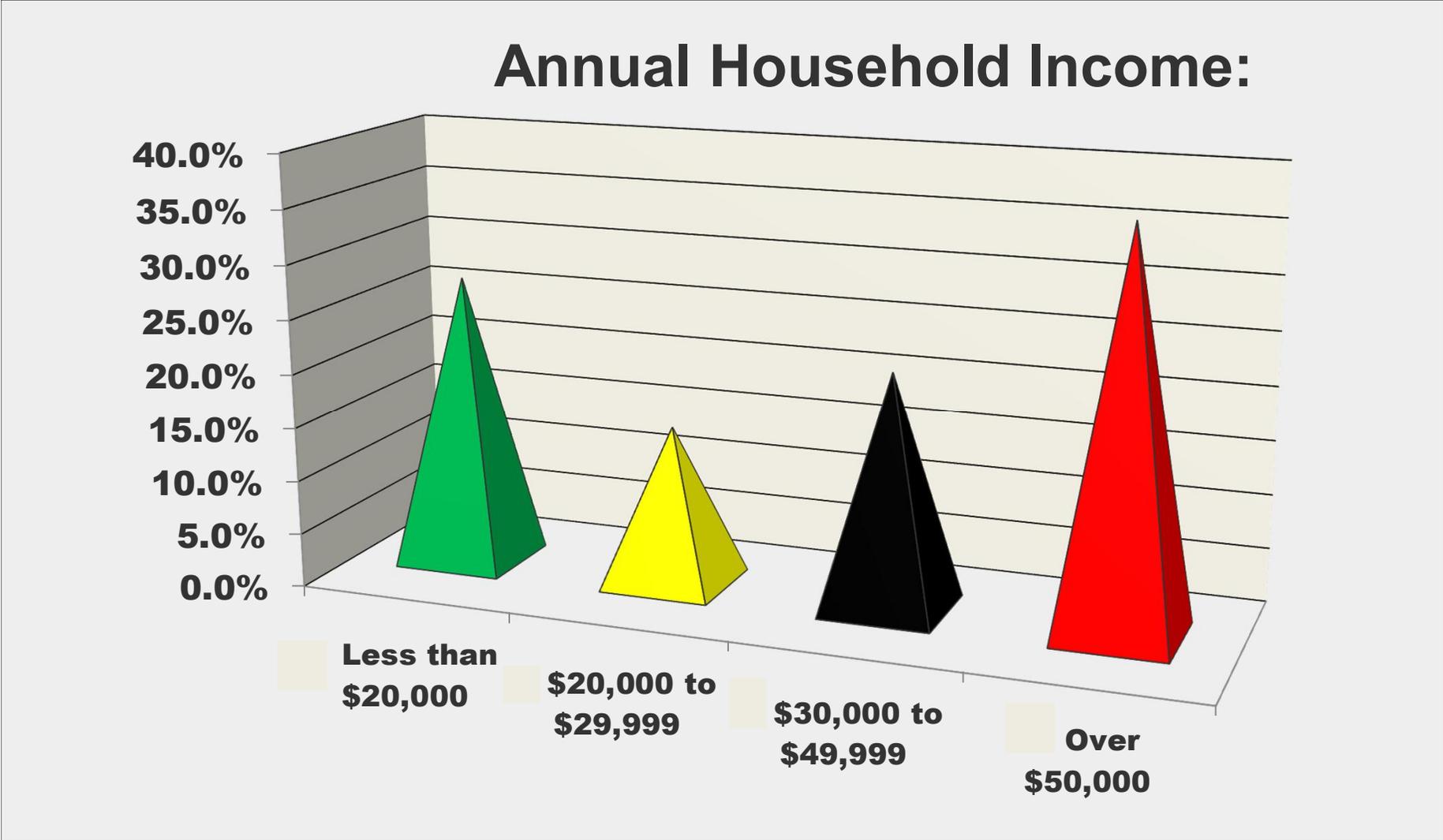
Q - 48

# Marital Status



Q - 49

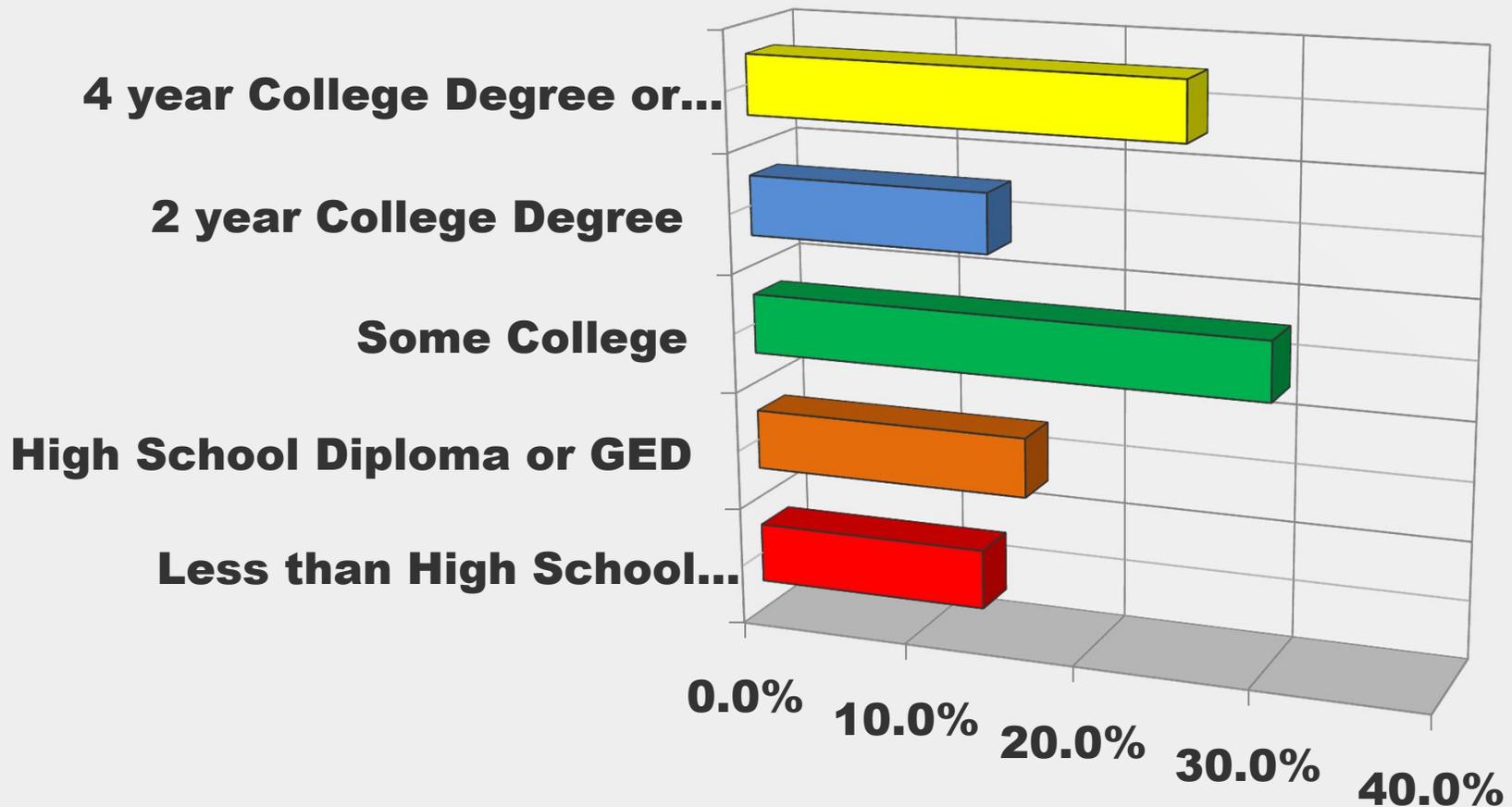
# Household Income



**Q - 50**

# Education

**What is the highest level of education you have completed?**



Q - 51

# Survey Access

