

PAYMENT OPTIONS:

✓ ONLINE AT:

www.azcourtpay.com

Note: To pay online you will be required to provide **either** a notice number **or** a case number.

✓ BY PHONE AT:

1-866-859-2527

Note: To pay by phone you will be **required** to provide a notice number.

- ✓ **Payments can also be made at the court or by mail.**

What if I don't know my case number or notice number?

For case number:

- ✓ Listed on collections notice
- ✓ Contact the court
- ✓ Search on Public Access

For notice number:

- ✓ Listed on collections notice
- ✓ Contact the court

Case Search Public Access Website:

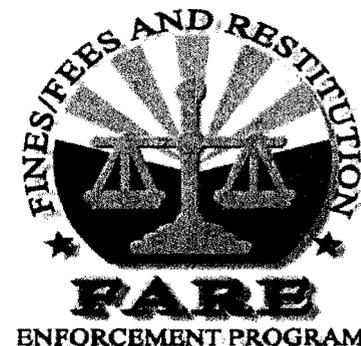
<http://apps.supremecourt.az.gov/publicaccess/>

FINES FEES

AND

RESTITUTION

ENFORCEMENT



FREQUENTLY ASKED QUESTIONS

FARE FREQUENTLY ASKED QUESTIONS



FOR BACKLOG/DELINQUENT CASES (INTERIM FARE)

- 1. What is FARE? Fines Fees And Restitution Enforcement (FARE)** is a program Arizona courts use to collect delinquent monies owed to a court.
- 2. When does a case become delinquent?** Cases become delinquent when a person fails to pay fines, fees, and/or restitution owed on a case or cases in full. Cases can also become delinquent if a person fails to make payments owed on a case in a timely manner, such as following the agreement of a payment plan, or failing to set up a payment plan.
- 3. How and when can a case be assigned to FARE for collections?** A case is assigned to FARE by the court where the monies are owed. This happens once the court determines the case has become delinquent.
- 4. Can more than one case be assigned to FARE for the same person?** Yes. If a person has multiple cases in one court, any or all cases that are delinquent can be assigned to FARE for collections. This also applies if the same person has cases in other participating FARE courts state-wide.

- 5. What sanctions can a person expect if a case is referred to FARE?** There are several sanctions used to collect the delinquent monies owed which can include:
 - ✓ Additional fees added to the case
 - ✓ Mailed delinquency notices
 - ✓ Collection phone calls
 - ✓ Reporting of the debt to the credit bureau(s)
 - ✓ Registration hold on the persons vehicle or vehicles (TTEAP hold)
 - ✓ Debt Setoff Program (Intercept tax refunds)
 - ✓ Other court ordered sanctions
- 6. What fees are added to a case once it is sent to FARE?** Each case has a \$35 Delinquency Fee (one time per case) and a 19% Special Collections Fee added to the case.
- 7. What is TTEAP?** TTEAP is the Traffic Ticket Enforcement Assistance Program. This program prevents vehicle registration renewal for vehicles owned or co-owned by the person referred to the FARE Program. Per statute, a case is eligible for a registration hold on civil and criminal traffic violations with a debt of \$10.00 or more owed on a case.

- 8. What is Debt Setoff (TIP)?** The Debt Setoff program is commonly used as an additional collection tool separate from FARE. It is referred to as the Tax Intercept Program (TIP). The TIP Program intercepts a person's state tax refunds to pay towards unpaid case(s).
- 9. Who do I contact if my case has been referred to FARE for collections?** Contact the court that assigned the case to FARE.
 - ✓ Court contact information is located on the collections letter OR
 - ✓ To view case or court information visit:

<http://apps.supremecourt.az.gov/publicaccess/>